Northeast Florida Continuum of Care Referral Guide

Information & Referrals/Hotlines

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
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<tr>
<td>First Call</td>
<td>211 or 904-632-0600</td>
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<tr>
<td>Legal Aid</td>
<td>126 W. Adams St. 904-356-8371</td>
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<tr>
<td>Three Rivers Legal Services</td>
<td>904-394-7450</td>
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<tr>
<td>Florida Abuse Hotline</td>
<td>1-800-962-2873</td>
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<td>First Step, Batterer's Intervention</td>
<td>904-354-0076 ext 283</td>
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<tr>
<td>HIV Hotline</td>
<td>1-800-352-2437</td>
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<tr>
<td>Direct Express (Social Security Card)</td>
<td>1-888-741-1115</td>
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<tr>
<td>Suicide Hotline</td>
<td>1-800-273-8255</td>
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Emergency Assistance: Food & Financial

- Arlington Community Services (Residents only — appts made 8:00 - 9:00, Mon - Fri)
- Catholic Charities
- City of Jacksonville Emergency Assistance Line: appts only, call Mon-Fri 9:30am (rent, mortgage, utility)
- Downtown Ecumenical
- Jewish Family Services: Mon 9:00 am for past due rent, mortgage & utilities, Wed 9:00 am for deposits, Tue & Thur 1:00 - 3:00 pm for food
- N.E. FL Community Action: (served by zip code) Utilities & rent
- Salvation Army: Food pantry Tue & Fri 8:30 - 11:00 am

Shelter

- I.M. Sulzbacher 611 E. Adams St. 904-359-0457
- Sulzbacher Village 904-354-9450
- City Rescue Mission 234 W. State St. 904-387-4357
- Salvation Army 900 W Adams St. 904-356-8641
- Trinity Mission 622 W. Union St. 904-355-1205
- Hubbard House (Duval, Nassau) 1-800-500-1119
- Quigley House (Clay County) 3015 Parental Home Rd 904-824-1555
- Youth Crisis Center 904-725-6662
- Inn Ministry (expecting mothers) 904-388-7730

Services

- Clara White Mission: Housing, meals, job training
- JASMYN: Housing and health services (ages 18 - 24)
- Emergency Pregnancy Services, Mon - Fri 9 am - 4 pm, walk-ins: free pregnancy tests, clothes, counseling & diapers
- Women's Center of Jacksonville: Counseling services and education
- Women's Help Center
- Lutheran Social Services: HIV/AIDS care, refugee services, money management
- North Florida AIDS Network (NFAN): Assists with housing, food, and counseling
- Link & Quest: Mentally ill & homeless services
- Victim Services
- JREC: Case management, health care, job training
- Mission House: Rapid Rehousing, case management, food and clothing

Medical

- UF Health (Shands) Medical Center 904-244-0411
- UF Health (Shands) Financial Evaluation 904-244-4015
- Ryan White Eligibility 904-508-0710
- We Care Clinic (IMS) 904-394-8069
- Beaches Community Healthcare (IMS) 904-224-3550
- Mental Health Resource Center (South) 904-642-9100
- Mental Health Resource Center (North) 904-695-9145
- Mental Health Resource Center — Link 904-358-2411
- River Point Behavioral Health 904-724-9202

Veterans

- Jacksonville VA Outpatient Clinic
- VA Healthcare for Homeless Veterans Community Resource and Referral Center (CRRC)
- Supportive Services for Veterans Families
- City of Jacksonville Military/Veterans Affairs; Veteran Service Officer
- Veterans Readjustment and Counseling Center (Vet Center)
- Veterans Crisis Line

Employment - Day Labor

- Career Source 904-798-9222
- Vocational Rehabilitation 904-348-2770
- AmeriForce 420 E. 8th St. 904-353-1773
- Labor Finders 1602 E Church St. 904-358-7128
- HireQuest Direct of Jax 4744 Edison Ave. 904-388-1129
- Jacksonville Urban League 904-723-4007

Substance Abuse Services

- Gateway Detox 555 N. Stockton St. 904-387-4661
- Gateway Screening 1-877-389-9966
- City Rescue Mission 234 W. State St. 904-387-4357
- River Region 904-899-8535
- Salvation Army ARC 904-641-2122
- Alcoholics Anonymous 904-399-8535
- Narcotics Anonymous 1120 Hubbard St. 1-352-771-2700
- Alco Service Center 904-355-1334

Government Assistance

- Department of Children & Families 5000-1 Norway Ave 1-888-762-2237
- Birth Certificate Replacement 1-888-356-3281
- Department of Health 515 W. 6th St. 904-253-1070
- Birth Certificates 1217 Pearl St. 904-359-6900 opt. 1
- Jacksonville Housing Authority 1300 Broad St. 904-630-3810
- Social Security Office 7185 Bonneval Rd. 1-800-772-1213
- Immigration 1855 Dunn Ave. 1-800-375-5283
- Medicaid Manage Careline 1-877-711-3662
- WIC 904-253-1500

Transportation

- Jacksonville Transportation Authority 904-630-3100
- Greyhound 1111 W. Forsyth St. 1-800-231-2222

Document Collection (I.D., Driver’s License, etc.)

- Duval County Tax Collector 231 E. Forsyth St. 904-255-2700
- 910 W. 44th St. 904-255-2700

Voter ID Assistance 844-338-8743

Housing

- Liberty Center (women) 909 N. Liberty St. 904-353-0446
- (men) 600 N. Washington St. 904-353-1698
- Family Promise of Jacksonville 613 W. Ashley St. 904-354-1162
- Clara White Mission 904-354-8577
- I.M. Sulzbacher Housing Program (Must have Case Manager Referral) 904-359-0457
- Mental Health Resource Center (Quest) 904-358-2411

Notes:
- Substance Abuse Services
- Government Assistance
- Transportation
- Document Collection
- Housing