

NE FL Governance Board Agenda

September 26, 2022 | Zoom Meeting

https://mc-meet.zoom.us/j/6625852969?pwd=L0k2TUpwNDIWUIBxM3k3TWlxdjgyQT09
Meeting ID: 662 585 2969; Password: 825282

- I. Welcome
- II. Board Member Spotlights
- III. Consent Agenda Review and Approval
 - a. July 2022 meeting minutes
 - b. Committee reports
- IV. Board Member Slate
 - a. Pastor Carlton Jones
- V. CoC Competitions Updates
- VI. Quality of Life workgroups
- VII. Evaluations
- VIII. Executive Session
- IX. Adjournment



NE FL Governance Board Minutes

July 18, 2022 | Zoom Meeting

Governance Board Members Present

- Jake Gordon, Downtown Vision
- Ashley Pratt, Mayo Clinic
- Jimmy Peluso, VyStar Credit Union
- Michael Sullivan, Jacksonville Public Library
- Emma Stewart, Florida Blue
- Irvin PeDro Cohen, LISC Jacksonville
- Bill Rodgers, VA

- Jametoria Burton, FSCJ
- Nicole Hamm, Eastern Quality Foods
- Joe Wolf, Hart & Associates
- David Clark, Downtown Ecumenical Services Council
- Sylvester Pinckney, Kid's Hope Alliance

CHI Staff

- Dawn Gilman, CHI
- Monique Elton, CHI
- Ashley Kerr, Trellis Consulting

Jake welcomed everyone to the meeting. He noted that another meeting of the CoC Governance Board will need to be scheduled to discuss the City of Jacksonville's <u>HOME-ARP</u> allocation. The city needs to have the CoC's approval of its HOME ARP Allocation Plan – this funding is part of the American Rescue Plan (ARP) and is focused on affordable housing development and support people experiencing homelessness. Jacksonville-Duval County's allocation is \$12,060,074. Ashley will send out a Doodle poll to set a meeting with Tom Daly to discuss the Allocation Plan.

Board Member Spotlights

This is an opportunity for board members to learn about one another and their connection to the homeless response system.

Jimmy Peluso, Government Affairs Manager, VyStar Credit Union (VyStar)

VyStar has a huge presence in downtown Jacksonville, is invested in the city, and supports the community. Currently sponsors Sulzbacher Center, Salvation Army, and JASMYN. VyStar's participation on this board may be a preamble to becoming more involved in issues surrounding homelessness. Jimmy shared that he is excited to be a part of the CoC and that it has excellent programs and leadership serving the CoC's most vulnerable. Jimmy is currently running for City Council (District 14).

Irvin PeDro Cohen, Executive Director, LISC Jacksonville (LISC Jax)



LISC Jax has been in the city for 22 years – it is a Community Development Financial Institution (CDFI) with a mission to transform challenged neighborhoods into healthy, sustainable communities. LISC Jax works primarily in the urban core, supporting legacy and gateway communities to strengthen them and make them a destination where people want to live. LISC Jax also focuses on increasing generational wealth throughout our footprint. LISC, as a supporter of legacy and gateway communities and with a focus on affordable housing and sustainability, touches homelessness in many ways across the city.

Emma Stewart, Strategic Partnerships Manager, Florida Blue (FL Blue)

Emma, a social worker by training, has had the opportunity to work within the homeless response system and has a lot of passion to end homelessness. Her current position focuses on where FL Blue's mission and margin meet and she helps implement initiatives that address poor health outcomes, which are impacted by unstable housing and homelessness. FL Blue recognizes that preventive health is a better and less expensive intervention than emergency/urgent care services. Emma is a big proponent of Housing First initiatives and she invited anyone interested in FL Blue's grantmaking process or a partnership opportunity with FL Blue to reach out.

Jake reviewed the consent agenda and the board approved it.

Coordinated Entry Learning Collaborative

Ashley K shared about the Active Coordinated Entry Organization and Compliance Next Steps documents. All CoC- and ESG-funded agencies are required to participate in Coordinated Entry – all are doing so but not all agencies are following the Coordinated Entry P&P, which outlines the expectations for an active user (timely data uploads into HMIS, weekly housing inventory openings, etc.). Once the board approves these documents, they will be sent out to the participating agencies. Agencies will have 12 months to fully comply or will be at risk of losing CoC or ESG funding. Changing Homelessness will support agencies over the next year with training and guidance.

CoC Lead Agency Updates

Monique and Dawn shared about a current and upcoming Notice of Funding Opportunity (NOFO). There is an open NOFO focused on unsheltered and rural populations – the CoC only qualifies for the unsheltered component and will be applying but given the 2019¹ unsheltered count numbers the CoC may not score high enough for funding. This is because locations where there are large numbers of unsheltered individuals (ex. Los Angeles) will have access to bonus points. The total amount the CoC could receive is \$6.8M over 3 years. What is working in the CoC's favor is that they worked with Focus Strategies a few years back to develop a plan to address unsheltered homelessness. The Unsheltered NOFO is due October 20, 2022.

Side note: City of Jacksonville is looking into seating a new committee focused on unsheltered homelessness.

¹ Count identified by HUD in the NOFO that is to be used.



The annual CoC competition NOFO is expected to drop sometime in August – the CoC's renewal amount is approximately \$6M. HUD has stated that the annual competition will occur within the timeframe of the Unsheltered NOFO, so CHI plans to run the applications concurrently to maximize participation and minimize confusion. Both NOFOs require the CoC to run a local competition with scoring criteria, and Monique is working on this in preparation for the competition. She will set up a meeting in early August to work with the board members (and community members) willing to support the FY22 competition (Rating and Ranking Committee). This meeting will include a review of the scoring criteria and discussion of a timeline for the FY22 competition (once it opens). Any board members willing to volunteer for the FY22 competition, please reach out to Monique Elton.

Annual Lead Entity Evaluations

The CoC is required to review lead entities annually. In FL-510 there are 2 entities that cover 3 different roles: Collaborative Applicant (CHI), HMIS Lead Agency (CHI), CE Lead Agency (Mental Health Resource Center – MHRC). Jimmy is leading the evaluation efforts and will be conducting an evaluation of the CE Lead Agency over the next couple of weeks. The evaluations of the Collaborative Applicant and HMIS Lead Agency will follow. The board shared this was a good opportunity to identify areas of improvement and be compliant with HUD's expectations. Neither Dawn, Monique, or Ashley Kerr are participating in the evaluation activities.

Executive Session

The board went into Executive Session at 11:30am ET. CHI staff and Ashley Kerr left the meeting.

Votes

Motion to Approve the Consent Agenda

• 1st: Jimmy Peluso

• 2nd: Ashley Pratt

Yes: All

No/Abstention: 0

Motion to Approve Coordinated Entry Documents and Protocol

• 1st: Ashley Pratt

• 2nd: Jimmy Peluso

Yes: All

No/Abstention: 0

Consumer Advisory, Youth Action Committee:

The Consumer Advisory Committee did not meet.

Coordinated Entry Committee:

The Coordinated Entry Committee met in August and September and discussed agency-level CE participation barriers (i.e., why are agencies not fully aligned with the expectations outlined in the CE P&P). Several agencies reported participation barriers due to lack of access to CE intake specialists, which the CE Lead Agency noted was due to limited staff capacity. Other agencies noted the lack of a CE presence in the community (i.e., not enough outreach staff in scheduled locations). Some individuals shared their agencies circumvented the CE system because they had households they could serve through another program within their larger agency or had clients that did not score high enough to be prioritized through the CE system. The committee plans to continue this conversation and talk about ways to address these noncompliance issues. The other topic was the CE P&P – specifically the no wrong door policy, a model where a person can go to any homeless services agency and be assessed and entered into CE. Currently the community is not following this model, but rather referring all people seeking assistance and who want assessments to the CE Lead Agency. The no wrong door approach is difficult to implement given that all agencies must have individuals on staff who can administer the assessment. The committee noted there was a need to review the CE P&P and amend it or the practice of what is occurring in the community.

Membership Committee:

The Membership Committee met in August and discussed possible candidates for the governance board. There was discussion about adding CoC-funded agencies to the governance board, including the pros and cons of having funded agencies sit as board members. The group discussed the possibility of establishing advisory councils of interest groups (like affordable housing developers) that report to the board but do not sit on the board or creating a committee(s) that sits under the board of particular interest groups. This will be a topic of discussion in the Executive Session of the September board meeting.

Additionally, Pastor Carlton Jones received a nomination from the Membership Committee for board membership. The board will vote on the recommendation and then his nomination will go before the membership for a vote in October.

Performance, HMIS, and Standards Committee (HMIS Data Quality and Performance Standards):

The committee joined the Coordinated Entry meeting in August and met individually in September and discussed an app that will support the CoC's outreach efforts. Simetech is the app's creator and the CoC uses its app for the Point in Time count. The outreach app can help identify individuals experiencing unsheltered homelessness through mapping and can create a list of locations to visit to connect unsheltered individuals to supportive services. Additionally, the committee discussed the data quality dashboards located in Tableau – these are unique to each HMIS-participating agency – and agencies can review their data quality scores and areas for improvement. The HMIS team will host another training for Tableau at the next meeting, scheduled for the 1st Friday in October.