



NE FL Governance Board Minutes

March 28, 2022 | Zoom Meeting

- **Governance Board Members in Attendance**

- Ashley Pratt, Mayo Clinic
- Jake Gordon, Downtown Jacksonville
- Nancy Eisele, LSF Health Systems
- Sylvester Pinckney, Kid's Hope Alliance
- Bill Rodgers, VA
- David Garfunkel, LIFT JAX
- Tyler Morris, CIL
- Irvin Cohen, LISC Jacksonville
- Jimmy Peluso, VyStar Credit Union
- Michael Sullivan, Jacksonville Public Library
- Nicole Hamm, Eastern Quality Foods
- Damon Green, Impact Church
- Tom Daly, City of Jacksonville

- **Community Participation**

- **CHI Staff**

- Dawn Gilman, CHI
- Monique Elton, CHI
- Ashley Kerr, Trellis Consulting

- **Discussion**

- a. New Board Member Welcome
 - i. Jake and Ashley P. asked Nicole Hamm, Jimmy Peluso, and Michael Sullivan to introduce themselves.
- b. Consent Agenda
 - i. The Consent Agenda included the following materials:
 - January 2022 Meeting Minutes
 - Committee Reports
- c. Committees
 - i. Ashley P. shared the committee list and descriptions and noted that there were several committees that could benefit from additional board participation, such as the Coordinated Entry and the Performance HMIS and Standards committee.
 - ii. A Google form will be sent out to new board members asking for their committee selection.



- iii. The group discussed the dissolution of the Strategic Planning Committee given that the board's responsibility includes strategic planning to prevent and end homelessness in the 3-county area.
- d. Coordinated Entry Policies and Procedures
 - i. Nancy Eisele presented the board with a revised version of the Coordinated Entry System's Policies and Procedures.
 - ii. Coordinated Entry is the HUD requirement that helps all CoCs provide a centralized and coordinated assessment system to its Homeless Crisis Response System.
 - iii. A Coordinated Entry System is intended to help communities prioritize people who are most in need of assistance. The system also provides information to CoCs and other stakeholders about service needs and gaps to help communities strategically allocate their current resources and identify the need for additional resources. The CoC Program Interim Rule sets the basic parameters for coordinated entry and left further requirements to be set by HUD notice.
 - iv. Each CoC is required to have policies and procedures that govern its Coordinated Entry System. Our CoC has had these for years and are reviewing them today because they have been revised to better reflect the existing system and how it works.
 - v. The P&P is a living document that will continue to be revised as the Coordinated Entry System is refined and evolves to meet the community's needs.
 - vi. Ashley K. and the Coordinated Entry Committee worked on this latest revision. If you have any questions, please ask.
 - vii. Given that this is a refinement to the P&P, we are asking the board to approve the latest version.
- e. CoC Report: Point in Time and System Performance Measures
 - i. Dawn presented information to the board about the January 2022 count. The Point in Time (PIT) is a count of sheltered and unsheltered people experiencing homelessness that HUD requires each CoC to conduct in the last 10 days of January each year.
 - ii. The CoC conducted a sheltered count only this year. 2021 and 2022 will always have an asterisk because of the pandemic; all communities had to change the way they conducted the count to accommodate pandemic restrictions. This year's count happened in the middle of the Omicron variant surge. The CoC should be in a good place next year for a count on both sheltered and unsheltered.



- iii. The community's by name list (the list of individuals in need of housing and services – part of the Coordinated Entry System) is a more accurate reflection on who is experiencing homelessness in our community. However, the value of the PIT count is a longitudinal view of data at a point in time over the past few years.
- iv. One board member asked if rising rents, which is an issue across the country and in Jacksonville, is contributing to an increase in homelessness. Dawn shared that she plans to be focused on the need to develop deeply affordable housing to address homelessness. She shared that, historically, in this community, less than 2% of the total population experiences homelessness. There is a percentage of the population that lives right on the edge – one paycheck away from experiencing homelessness – and once this percentage of the population has to pay more than 30% of their monthly income on housing and utilities, the total population of people experiencing homelessness increases. At the current moment in time, the overall population of people experiencing homelessness has not increased significantly.
- v. Tom Daly shared that in the city's most recent Consolidated Plan, they noted that 15,000 households are paying 50% or more of their monthly income on housing and utilities.
- vi. The city and state (through CARES Act dollars) will have invested approximately \$8M in the community between October 1, 2020 and September 30, 2022 (when CARES Act funding ends).
- vii. Other data points:
 - The Jacksonville Housing Authority has only 74% utilization of its housing choice vouchers (rental assistance) because the total amount of vouchers has not kept up with what private landlords are asking (and can get) from the private rental market.
 - An estimated 25% of Duval County residents are considered A.L.I.C.E. -- Asset Limited, Income Constrained, Employed. Add that to families living below the poverty line at 13-15%, it means 40% of people locally are either living in poverty or one typical emergency (car accident, medical bill) from being thrust into poverty.
- viii. Dawn is looking for other funding sources to keep the increased amount of funding coming into the community, which can support people leaving homelessness.
- ix. Dawn also shared about the System Performance Measures, which is a focus on viewing the local homeless response as a coordinated system of homeless



assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community. To facilitate this perspective communities are required to measure their performance as a coordinated system, in addition to analyzing performance by specific projects or project types.

f. COVID-19 Update

- i. Shelter Task Force formed in March 2020 – the Mayor’s Task Force on Homelessness, Changing Homelessness, hospitals (Mayo, UF Health, Baptist), shelters (Sulzbacher, Mission House, City Rescue Mission, Trinity Rescue Mission, Clara White Mission and Salvation Army), Dept. of Health, JSO, JTA, etc.
- ii. Purpose – develop a community-wide COVID-19 response
 - Outlined a protocol and managed system needs/resources
 - Met weekly during periods of high infection rates
- iii. May 2020, the Shelter Task Force teamed up with Quest Diagnostics, Community Solutions, UF Health, Sulzbacher and other shelters to conduct CV testing for nearly 700 people experiencing homelessness
- iv. June 2020, Changing Homelessness and the Mayor's Taskforce on Homelessness (and the Shelter Task Force) won the Nonprofit Center of Northeast Florida's 2020 Local Focus. Lasting Impact.™ Collective Power award for their collaborative efforts to screen nearly 700 homeless Jacksonville residents for COVID-19.
- v. December 2020
 - 397 Households (HH) moved into non-congregate shelter
 - 117 HH moved into permanent housing (PH)
- vi. December 2021
 - ESG-CV team
 - a. Projects included Pathway to Home, Temporary Bridge, Non-congregate shelter
 - b. 619 Total HH served
 - i. 522 emergency shelter
 - ii. 51 homelessness prevention
 - iii. 265 PH
 - Housing Services team – focused on landlord engagement
 - As of March 11, 2022
 - a. 20 agencies and their case managers utilizing the system
 - b. 91 active landlords registered in the system
 - c. 500 units available



- **Votes:**

- a. Tom Daly made a motion to approve the Consent Agenda as presented.
 - i. David Garfunkel seconded the motion
 - ii. All those in favor say “Aye” – Everyone said “Aye”
 - iii. Any opposed – No objections
- b. Jimmy Peluso made a motion to remove the Strategic Planning Committee as a standing committee and make this a responsibility of the board.
 - i. Sylvester Pinckney seconded the motion.
 - ii. All those in favor say “Aye” – Everyone said “Aye”
 - iii. Any opposed – No objections
- c. Jake Gordon made a motion to accept the Coordinated Entry Policies and Procedures as written.
 - i. Ashley P. seconded the motion.
 - ii. All those in favor say “Aye” – Everyone said “Aye”
 - iii. Any opposed – No objections

- **Executive Session:**

- a. Changing Homelessness staff (including Ashley Kerr) left the meeting while the members went into Executive Session
- b. Board members discussed the performance review process for Collaborative Applicant, HMIS Lead and Coordinated Entry Lead Agency

- **Adjourned:**

- a. Meeting (prior to Executive Session) adjourned at 2:20 pm ET

Committee Report

May 2022

Consumer Advisory, Youth Action Committee:

The Consumer Advisory Committee did not meet.

Coordinated Entry Committee:

The Coordinated Entry Committee met twice to discuss and refine the definition of an active user (to set a community-wide standard, which agencies can then be measured). These expectations will be distributed to community members and used for ongoing compliance and accountability purposes. Additionally, the Coordinated Entry Learning Collaborative continues with weekly meetings to refine the system.

Membership Committee:

The Membership Committee met and discussed the Vice Chair position, identified members with expiring terms (for consideration of additional terms, if eligible). Additionally, the group updated one another on possible future board candidates.

Performance, HMIS, and Standards Committee (HMIS Data Quality and Performance Standards):

The Performance, HMIS, and Standards Committee met in March and April and was primarily focused on HMIS updates and ongoing support for HMIS end users. The HMIS Lead Agency reinstituted a series of HMIS user trainings and received feedback that these trainings were helpful and needed.

FY21 HUD-funded Continuum of Care (CoC) Projects (for FY22 application discussion)

| Agency | Type | # Units | Funded Amount |
|---|---|---------------|--------------------|
| Ability Housing | <i>Permanent Housing – Permanent Supportive Housing</i> | 142 | \$1,563,473 |
| Changing Homelessness | <i>Homeless Management Information System (HMIS)</i> | NA | \$200,340 |
| Changing Homelessness (and Subrecipients) | <i>Permanent Housing – Rapid Rehousing</i> Presbyterian Social Ministries Hubbard House Sulzbacher | 54 5 40 | \$1,264,493 |
| I.M. Sulzbacher | <i>Permanent Housing – Rapid Rehousing</i> <i>Permanent Supportive Housing</i> | 56 46 | \$1,260,655 |
| Mental Health Resource Center | <i>Supportive Services Only – Coordinated Entry</i> | NA | \$374,553 |
| Hubbard House (DV Bonus) | <i>Permanent Housing – Rapid Rehousing</i> | 36 | \$559,470 |
| Presbyterian Social Ministries | <i>Permanent Housing – Permanent Supportive Housing</i> | 6 | \$74,190 |
| TOTAL | | | \$5,297,174 |