Before Starting the Special CoC Application

You must submit both of the following parts in order for us to consider your Special NOFO Consolidated Application complete:
1. the CoC Application, and
2. the CoC Priority Listing.

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:
- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

As the Collaborative Applicant, you are responsible for reviewing the following:
1. The Special Notice of Funding Opportunity (Special NOFO) for specific application and program requirements.
2. The Special NOFO Continuum of Care (CoC) Application Detailed Instructions for Collaborative Applicants which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

CoC Approval is Required before You Submit Your CoC’s Special NOFO CoC Consolidated Application
- 24 CFR 578.9 requires you to compile and submit the Special NOFO CoC Consolidated Application on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions
Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments
Questions requiring attachments to receive points state, “You must upload the [Specific Attachment Name] attachment to the 4A. Attachments Screen.” Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD’s funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
1A. Continuum of Care (CoC) Identification

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

1A-1. CoC Name and Number: FL-510 - Jacksonville-Duval, Clay Counties CoC

1A-2. Collaborative Applicant Name: Changing Homelessness, Inc

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Changing Homelessness, Inc

1A-5. New Projects

Complete the chart below by indicating which funding opportunity(ies) your CoC applying for projects under. A CoC may apply for funding under both set asides; however, projects funded through the rural set aside may only be used in rural areas, as defined in the Special NOFO.

| 1. Unsheltered Homelessness Set Aside | Yes |
| 2. Rural Homelessness Set Aside | No |
1B. Project Capacity, Review, and Ranking—Local Competition

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

1B-1. Web Posting of Your CoC Local Competition Deadline—Advance Public Notice. (All Applicants)

Special NOFO Section VII.B.1.b.

You must upload the Local Competition Deadline attachment to the 4A. Attachments Screen.

Enter the date your CoC published the deadline for project application submission for your CoC’s local competition.  

<table>
<thead>
<tr>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>09/26/2022</td>
</tr>
</tbody>
</table>

1B-2. Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)

Special NOFO Section VII.B.1.a.

You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected new project applications during your CoC’s local competition:

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Established total points available for each project application type.</td>
<td>Yes</td>
</tr>
<tr>
<td>2</td>
<td>At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).</td>
<td>Yes</td>
</tr>
<tr>
<td>3</td>
<td>At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).</td>
<td>Yes</td>
</tr>
</tbody>
</table>

1B-3. Projects Rejected/Reduced—Notification Outside of e-snaps. (All Applicants)

Special NOFO Section VII.B.1.b.

You must upload the Notification of Projects Rejected-Reduced attachment to the 4A. Attachments Screen.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Did your CoC reject or reduce any project application(s)?</td>
<td>Yes</td>
</tr>
<tr>
<td>2</td>
<td>Did your CoC inform the applicants why their projects were rejected or reduced?</td>
<td>Yes</td>
</tr>
<tr>
<td>3</td>
<td>If you selected yes, for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.</td>
<td>10/12/2022</td>
</tr>
<tr>
<td>1B-3a.</td>
<td>Projects Accepted– Notification Outside of e-snaps. (All Applicants)</td>
<td></td>
</tr>
<tr>
<td>-------</td>
<td>---------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Special NOFO Section VII.B.1.b.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>You must upload the Notification of Projects Accepted attachment to the 4A. Attachments Screen.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>10/12/2022</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>1B-4.</th>
<th>Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. (All Applicants)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Special NOFO Section VII.B.1.b.</td>
</tr>
<tr>
<td></td>
<td>You must upload the Web Posting–Special NOFO CoC Consolidated Application attachment to the 4A. Attachments Screen.</td>
</tr>
<tr>
<td></td>
<td>Enter the date your CoC posted its Special NOFO CoC Consolidated Application on the CoC’s website or affiliate’s website—which included: 1. the CoC Application, and 2. Priority Listings.</td>
</tr>
<tr>
<td></td>
<td>10/18/2022</td>
</tr>
</tbody>
</table>
2A. System Performance

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

<table>
<thead>
<tr>
<th>2A-1. Reduction in the Number of First Time Homeless—Risk Factors.</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2A-1. Reduction in the Number of First Time Homeless—Risk Factors.</td>
<td></td>
</tr>
<tr>
<td>Special NOFO Section VII.B.2.b.</td>
<td></td>
</tr>
</tbody>
</table>

Describe in the field below:

1. how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;
2. how your CoC addresses individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.

(limit 2,500 characters)
1. FL-510 regularly reviews community indicators and HMIS data to identify risk factors. From 2020 to 2021, we saw a 30% increase in the number of people experiencing first-time homelessness. Significant current risk factors are COVID-19, lack of flexible diversion funding, and a dire need for deeply affordable housing.

2. The FL-510 Continuum of Care Standards defines the following strategies used to address first-time homelessness:
   - System-wide Prevention and Diversion; Coordinated Entry staff screen clients to allow immediate access to case management and rental subsidies, ensuring emergency beds are available to clients without alternatives. We are forming a Housing Problem Solving team to further support diversion efforts and seeking flexible diversion funding to support the team.
   In addition, the following strategies to reduce homelessness identified in a feasibility study by Focus Strategies in 2019 have been implemented:
   - System-wide Diversion; In late July 2022, we secured funding to implement a Housing Problem-Solving team, which includes a Team Lead and two Navigators. We have identified $10,000 in unrestricted funding to support diversion needs that are outside of traditional grant funding allowable expenses.
   - Changes to Coordinated Entry System policies; In January 2022, we began a Year-Long Coordinated Entry Learning Collaborative to ensure we were diverting folks when appropriate, establish the process and identify barriers, and increase the number of unsheltered and chronically homeless households accessing RRH and PSH.
   - RRH Provider Training and Capacity Building; In 2020/2021, our community completed an RRH Learning Collaborative with the National Alliance to End Homelessness. One of the recommendations, a Housing Services team, was implemented in October 2021. The Housing Services team ensures housing deeply affordable housing opportunities and is easily accessible via a web-based tool for the entire CoC.

3. Changing Homelessness in partnership with the CoC Governance Board.

   2A-2. Length of Time Homeless–Strategy to Reduce. (All Applicants)

   Special NOFO Section VII.B.2.c.

   Describe in the field below:

   1. your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
   2. how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
   3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

   (limit 2,500 characters)
Average Length of time (LOT) homeless (ES, SH, and TH - 157 days in 2021, 7% decrease)

1. FL-510 has several strategies to reduce the length-of-time homeless. First, outreach/CE staff work to reduce the amount of time for persons experiencing homelessness to gather, request, and generate documentation necessary for housing. We are also engaged in a Coordinated Entry Learning Collaborative, which prompted an evaluation and refinement of CE processes. FL-510 follows the Built for Zero model and reduces the time from the first encounter to program enrollment and the length of time from enrollment to lease-up. A second strategy is to increase the opportunity for permanent housing exits by seeking and obtaining more funding and capacity for RRH and other affordable housing. For example, we have a new CoC project that added 27 RRH beds for victims of domestic violence, and we are nearly a year into the implementation of a CoC-wide Housing Services team that cultivates landlord relationships and seeks to quickly identify deeply affordable units. FL-510 is simultaneously working to reduce inflow by preventing people from experiencing first-time homelessness by implementing a Housing Problem-Solving team, which will build on the rapid resolution program (already implemented within the veteran population), and other strategies already described (e.g., changes to coordinated entry policies and system-wide prevention and diversion).

2. FL-510 implemented a By-Name List representing all homeless categories but not limited to veterans, chronic, active/inactive, and homeless/housed. Through the list, we know every person experiencing homelessness and can assess and prioritize by vulnerability and length-of-time homeless to ensure the individuals or families with the most urgent need and longest length of time homeless are the first to receive services.


### 2A-3. Successful Permanent Housing Placement or Retention. (All Applicants)

Special NOFO Section VII.B.2.d.

Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in:

1. emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and

2. permanent housing projects retain their permanent housing or exit to permanent housing destinations.

(limit 2,500 characters)
1. From 2020 to 2021, FL-510 realized a 12% decrease in permanent housing exits, which we believe is related to the increasing costs of affordable housing and the limited number of units available. To increase the probability of exiting to permanent housing, FL-510 continues to follow the Built for Zero model and reduces the time from the first encounter to program enrollment and length of time from enrollment to lease-up. We have also implemented a Housing Services team that is focused on landlord engagement and increasing the number of deeply affordable units. We are working to increase the opportunity for permanent housing exits by seeking and obtaining more funding and capacity for RRH and other affordable housing.

2. Between 2018 and 2021, the exit to or retention of permanent housing remained high and very stable in FL-510; it was 92% in 2018, 93% in 2019, 97% in 2020, and 95% in 2021. To maintain/increase the housing retention rate, FL-510 focuses on community and agency collaboration and communication to ensure all programs have access and better connections to mainstream resources, job, and educational opportunities, SSI/SSDI Outreach Access and Recovery (SOAR) case managers and benefits, and a thorough understanding of Housing First with an emphasis on keeping people housed. Currently, there are state dollars for PSH projects to cover wrap-around services for the most vulnerable clients. The CoC continues to work with local and national partners, such as the Mayor’s Affordable Housing Task Force and Community Solutions, to provide more resources to PSH as well as develop additional affordable housing, both site and tenant-based.

2A-4. Returns to Homelessness–CoC’s Strategy to Reduce Rate. (All Applicants)

<table>
<thead>
<tr>
<th>Special NOFO Section VII.B.2.e.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Describe in the field below:</td>
</tr>
</tbody>
</table>

| 1. | how your CoC identifies individuals and families who return to homelessness; |
| 2. | your CoC’s strategy to reduce the rate of additional returns to homelessness; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness. |

(limit 2,500 characters)
For a 6-month and 12-month period in FY 2021, FL-510 experienced a 5% and 4% rate of return to homelessness, respectively, for a total of 9% of all exits to permanent housing over a one-year period.

1. FL510 Coordinated Entry and By-Name Lists are key for identifying individuals and families returning to homelessness. As a result of a Built For Zero Initiative to end Veteran homelessness, our most successful intervention thus far has been to implement a “client cross exit” process. Specifically, any client exiting the SSVF program is required to complete the exit interview process with a case manager other than the one they have worked most closely with. Using this modified exit interview process acts as a check on case management and helps to ensure the system has done all that it can to support a client. While we have not identified a specific cause for returns, we continue to explore data related to client and household characteristics, history of homelessness, and other information to look for correlates of returning to homelessness after exiting to permanent housing.

2. Currently, FL-510 is seeing a small percentage of individuals who return to homelessness. While we have not identified a specific cause for returns, we continue to explore data related to client and household characteristics, history of homelessness, and other information, to look for correlates of returning to homelessness after exiting to permanent housing. When plausible factors are identified, intervention strategies will be implemented to reduce return rates. We also continue to work through each individual's situation.


### 2A-5. Increasing Employment Cash Income—Strategy. (All Applicants)

<table>
<thead>
<tr>
<th>Special NOFO Section VII.B.2.f.</th>
</tr>
</thead>
</table>

**Describe in the field below:**

1. the strategy your CoC has implemented to increase employment cash sources;

2. how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and

3. provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.

*(limit 2,500 characters)*
1. From 2020 to 2021, FL-510 had a 0% net change of adults exiting programs with earned income. FL-510 uses several strategies to assist CoC program participants in increasing income from employment, including supporting an Employment Specialist and partnerships with a variety of local employment workforce partners (CareerSource, Goodwill Job Junction, and Catholic Charities; we understand that one size does not fit all). The Employment Specialist also receives a limited number of referrals for RRH clients who need additional support in their employment search. During our monthly CoC General Membership meetings, we share employment opportunity information. For example, the City of Jacksonville’s Homeless Veteran Reintegration Program offers job training through coordination with the CareerSource Disabled Veterans and Local Veteran's Employment Representatives.

2. All strategies FL-510 undertakes to increase employment income are also relevant to increasing access to employment. Three primary mainstream employment organizations, CareerSource, Goodwill Job Junction, and Catholic Charities, accept community referrals for clients, connect local employers to job seekers, and assist applicants in developing skills needed to be hirable. Several years ago, Goodwill Job Junction opened a satellite office at the Urban Rest Stop (the primary Coordinated Entry location and onsite at the Sulzbacher Center – Jacksonville’s largest emergency services agency).

3. CoC and workforce partners.

| Special NOFO Section VII.B.2.f. |

Describe in the field below:

1. the strategy your CoC has implemented to increase non-employment cash income;

2. your CoC’s strategy to increase access to non-employment cash sources; and

3. provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income.

(limit 2,500 characters)
1. From 2020 to 2021, FL-510 saw a small 4% decrease in the percentage of adults exiting programs with increased non-employment cash income. FL-510 focuses on community and agency collaboration and communication to ensure all programs have access and better connections to mainstream resources, job, and educational opportunities, SSI/SSDI Outreach Access and Recovery (SOAR) case managers and benefits, and a thorough understanding of Housing First with an emphasis on keeping people housed. Currently, there are state dollars for PSH projects to cover wrap-around services for the most vulnerable clients.

2. FL-510 strategies to assist CoC program participants will include funding community-wide SSI/SSDI Outreach Access and Recovery (SOAR) processors. Clients are referred for SOAR by Coordinated Intake.

2. CoC and Case Managers working with clients.
2B. Coordination and Engagement–Inclusive Structure and Participation

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:
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- Frequently Asked Questions

<table>
<thead>
<tr>
<th>Organization/Person</th>
<th>Participated in CoC Meetings</th>
<th>Voted, Including Electing of CoC Board Members</th>
<th>Participated in CoC's Coordinated Entry System</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Affordable Housing Developer(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>2. Agencies serving survivors of human trafficking</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>3. CDBG/HOME/ESG Entitlement Jurisdiction</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>4. CoC-Funded Victim Service Providers</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>5. CoC-Funded Youth Homeless Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>6. Disability Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>7. Disability Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>8. Domestic Violence Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>9. EMS/Crisis Response Team(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>10. Homeless or Formerly Homeless Persons</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>11. Hospital(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>12. Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)</td>
<td>Nonexistent</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>13. Law Enforcement</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>14. Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+) Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>15. LGBTQ+ Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>16. Local Government Staff/Officials</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>17. Local Jail(s)</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>18. Mental Health Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>19. Mental Illness Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Non-CoC Funded Youth Homeless Organizations</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>---</td>
<td>------------------------------------------</td>
<td>-----</td>
<td>-----</td>
</tr>
<tr>
<td>21.</td>
<td>Non-CoC-Funded Victim Service Providers</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>22.</td>
<td>Organizations led by and serving Black, Brown, Indigenous and other People of Color</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>23.</td>
<td>Organizations led by and serving LGBTQ+ persons</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>24.</td>
<td>Organizations led by and serving people with disabilities</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>25.</td>
<td>Other homeless subpopulation advocates</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>26.</td>
<td>Public Housing Authorities</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>27.</td>
<td>School Administrators/Homeless Liaisons</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>28.</td>
<td>Street Outreach Team(s)</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>29.</td>
<td>Substance Abuse Advocates</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>30.</td>
<td>Substance Abuse Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>31.</td>
<td>Youth Advocates</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>32.</td>
<td>Youth Service Providers</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>33.</td>
<td>Jesse Ball duPont Center</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>34.</td>
<td>Other: (limit 50 characters)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2B-2. Open Invitation for New Members. (All Applicants)

Special NOFO Section VII.B.3.a.(2), V.B.3.g.

Describe in the field below how your CoC:

1. communicated the invitation process annually to solicit new members to join the CoC;

2. ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;

3. conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and

4. invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, other People of Color, persons with disabilities).

(limit 2,500 characters)
1. FL-510 always seeks new members, voices, and community stakeholders. Aside from the work of the Membership Committee, each month, we email out CoC news and highlights via a monthly newsletter to 455+ community stakeholders and a monthly Briefing to a broader audience of 1000+ people, with all monthly communication published on the website. When attending community engagement meetings, even in the virtual world, our Governance Board, CA Leadership, and Staff advocate for membership.

2. The CoC provides accommodations to persons with disabilities, including Interpreters for events and upon request. To ensure persons with disabilities have access to information via electronic format, we host all CoC-related content at www.changinghomelessness.org. These communications include agendas, minutes, and presentations, and we share them with our monthly General Membership meeting reminders.

3. The CoC Governance Board (Gov. Board), Membership Committee, and CA Leadership work with and invite representatives from all cultures. In 2021/22, we continue to expand our invitations and engagement with organizations serving specific communities, including participating in events/training with organizations like All Things Diverse and 904WARD to gain valuable information to share and ensure organizations and all people are represented within the CoC. In 2021/2022, the Gov. Board welcomed several new representatives. One member is from Kids Hope Alliance, an organization that works to ensure 1,000s of at-hope children and youth have access to critical services; Another member is from LISC, Jacksonville, which helps residents transform distressed neighborhoods into healthy, sustainable communities. And another member represents Agape Health Center, a federally qualified health center. With these new faces and community partners, we are connecting and expanding our reach, exposure, and inclusivity.

---

**2B-3. CoC’s Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. (All Applicants)**

Special NOFO Section VII.B.3.a.(3)

Describe in the field below how your CoC:

1. solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness or an interest in preventing and ending homelessness;

2. communicated information during public meetings or other forums your CoC uses to solicit public information; and

3. took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)
1. To solicit and consider stakeholders’ opinions, FL-510 utilizes multiple methods, including a website, monthly community meetings, surveys, social media, and reports (PIT, Annual), including our recent System Performance and Racial/Ethnic Disparities in the Homelessness Response System Report. Additionally, we partner with the Mayor’s Office, Jacksonville’s City Council, the Special Committee to Address Critical Quality of Life Issues (CQLI) - Homelessness, State of Florida housing orgs, and national partners such as HUD TA (SPI Community Workshop), Community Solutions (Built for Zero Veterans Initiative), National Alliance to End Homelessness (NAEH) and Focus Strategies to garner a broad array of perspectives.

2. The FL-510 Shelter Task Force, which met weekly until mid-2022, continues to meet monthly with community-wide representation from the Mayor’s office, Department of Health, Hospitals, Service Providers, Sheriff’s office, etc.). Each month, we host a General Membership Meeting (with close to 100 attendees), and bi-monthly CoC Governance Board and Committee meetings. The CA CEO serves as the subject matter expert for Jacksonville’s City Council Special Committee to Address CQLI on Homelessness. All the referenced membership/committee meetings are open and offer an opportunity for community members to educate, collaborate, and leverage resources.

3. Several recommendations from the NAEH 2020/2021 RRH Learning Collaborative included the need for more intentional and consistent landlord engagement. As a result, our community implemented a Housing Services Team in Q4 of 2021. This System-Wide team provides CoC-wide landlord engagement and housing location services. An added community benefit is a software platform, PAdmission, which is available to all CoC members allowing Case Managers the ability to engage more quickly with landlords and find suitable housing. And in January 2022, our community kicked off a Yearlong Coordinated Entry Learning Collaborative. Thus far, we have refined our person-centric and trauma-informed process, updated our CE Policies and Procedures, and have rolled out an updated CE Participation Guide, which will include annual training and participant agreements.

2B-4. Public Notification for Proposals from Organizations Not Previously Funded. (All Applicants)

<table>
<thead>
<tr>
<th>Special NOFO Section VII.B.3.a.(4)</th>
</tr>
</thead>
</table>

Describe in the field below how your CoC notified the public:

1. that your CoC’s local competition was open and accepting project applications;
2. that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
3. about how project applicants must submit their project applications;
4. about how your CoC would determine which project applications it would submit to HUD for funding; and
5. how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

(limit 2,500 characters)
DRAFT
1. FL-510 uses various methods to notify the public of HUD CoC funding—multiple Constant Contact email announcements, the CA website, monthly General membership meetings, newsletters, briefings, and social media.

2. In communicating with the community (regardless of the medium), we strive to communicate in easily understandable language, not to create barriers in the notification messages. We share funding opportunities at the monthly General Membership meeting, the monthly newsletter, social media, and the website. Additionally, we hosted 3 (two conferences covered both NOFOs and a 3rd specific to the Supplemental NOFO) Bidder’s Conferences and weekly Office Hours (8/22, 8.29, and 9/6) for any organization interested in applying for funding. The CA staff also hosted numerous one-on-one training sessions for interested applicants.

3. FL-510 publishes the NOFO summary, local timeline, applicant criteria, priorities, scoresheets (for both New and Renewal applicants), and proposal submission details on the CA website and provides a thorough review during 2 Bidder's Conferences (8/18 and 8/19). We also email all training materials to attendees, including links to HUD’s technical assistance e-snaps navigation and detailed application instructions on the CA website.

4. The CoC Gov. Board works with the CA to define the local timeline, establishes a Ranking & Scoring Task Force to review the NOFA & updates local scoresheets to reflect alignment with HUD/local priorities and performance measures. All applicants must meet threshold criteria and adhere to the Application Instructions & Scoring Guidance requirements. The CA completes a threshold review within a grace period for error correction. The CA hosts a Ranking & Scoring Training Session. Once trained, the Ranking and Scoring Committee reviews, scores, and meets to rank the projects. Then the CA shares the project ranking with CoC Gov. Board & they vote to accept. After acceptance, all applicants receive notification of selection or rejection and appeal process information.

5. The CoC provides accommodations to persons with disabilities upon request and hosts all CoC-related funding information on the CA website in electronic format for easy access.
2C. Coordination / Engagement—with Federal, State, Local, Private, and Other Organizations

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

### 2C-1. Coordination with Federal, State, Local, Private, and Other Organizations. (All Applicants)

Special NOFO Section VII.B.3.b.

In the chart below:

1. select yes or no for entities listed that are included in your CoC’s coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or

2. select Nonexistent if the organization does not exist within your CoC’s geographic area.

<table>
<thead>
<tr>
<th>Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects</th>
<th>Coordinates with Planning or Operations of Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Funding Collaboratives</td>
<td>Yes</td>
</tr>
<tr>
<td>2. Head Start Program</td>
<td>Yes</td>
</tr>
<tr>
<td>3. Housing and services programs funded through Local Government</td>
<td>Yes</td>
</tr>
<tr>
<td>4. Housing and services programs funded through other Federal Resources (non-CoC)</td>
<td>Yes</td>
</tr>
<tr>
<td>5. Housing and services programs funded through private entities, including Foundations</td>
<td>Yes</td>
</tr>
<tr>
<td>6. Housing and services programs funded through State Government</td>
<td>Yes</td>
</tr>
<tr>
<td>7. Housing and services programs funded through U.S. Department of Health and Human Services (HHS)</td>
<td>Yes</td>
</tr>
<tr>
<td>8. Housing and services programs funded through U.S. Department of Justice (DOJ)</td>
<td>Yes</td>
</tr>
<tr>
<td>9. Housing Opportunities for Persons with AIDS (HOPWA)</td>
<td>Yes</td>
</tr>
<tr>
<td>10. Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)</td>
<td>Nonexistent</td>
</tr>
<tr>
<td>11. Organizations led by and serving Black, Brown, Indigenous and other People of Color</td>
<td>Yes</td>
</tr>
<tr>
<td>12. Organizations led by and serving LGBTQ+ persons</td>
<td>Yes</td>
</tr>
<tr>
<td>13. Organizations led by and serving people with disabilities</td>
<td>Yes</td>
</tr>
<tr>
<td>14. Private Foundations</td>
<td></td>
</tr>
<tr>
<td>15. Public Housing Authorities</td>
<td>Yes</td>
</tr>
<tr>
<td>16. Runaway and Homeless Youth (RHY)</td>
<td>Yes</td>
</tr>
<tr>
<td>17. Temporary Assistance for Needy Families (TANF)</td>
<td>Yes</td>
</tr>
<tr>
<td>Other:(limit 50 characters)</td>
<td></td>
</tr>
</tbody>
</table>

Applicant: Jacksonville-Duval, Clay Counties CoC
Project: FL-510 CoC Registration FY 2022

FY2022 Special NOFO CoC Application  Page 17  10/18/2022
You must select a response for elements 1 through 17 in question 2C-1.

2C-2. CoC Consultation with ESG Program Recipients. (All Applicants)

Special NOFO Section VII.B.3.b.

Describe in the field below how your CoC:

1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3. provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4. provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC’s geographic area so it could be addressed in Consolidated Plan update.

(limit 2,500 characters)

1. FL-510’s Collaborative Agency Changing Homelessness (CHI) is contracted by the City of Jacksonville (COJ) to administer ESG-CV funding as well as conduct programmatic monitoring (for ESG and ESG-CV) and designated by the CoC Governance body to facilitate the State of Florida ESG selection process, fiscal review, and annual on-site project monitoring. From 3/2020 and still in place today, 8/2022, CHI has supported the Shelter Task Force to develop, implement and manage the community’s COVID response. For ESG and ESG-CV awardees, we provided training on best practices/program guides, program data quality reporting, the number of clients, services offered, and outcomes. Much of the ESG-CV work has been developed and implemented simultaneously.

2. Per the previous grant year’s goals and objectives, HMIS data quality and completeness were evaluated monthly, and monthly reports were submitted to the State of Florida and the City of Jacksonville per our agreements. Moreover, 422 clients were enrolled from 7/1/2020-9/30/2021 (this timeframe accounts for State and City ESG) grant years. This includes 360 Rapid Re-Housing households and 62 Homeless Prevention households, with 96.93% of the clients retaining their housing after assistance. During this same timeframe, we have served 306 clients in COVID Isolation and Non-Congregate Shelters.

3. As required, FL-510 provides PIT and HIC data to the City of Jacksonville and the State of Florida. Additionally, CHI produces and publishes the annual Point-In-Time Report data at the monthly General Membership meeting via the website, as well as a monthly newsletter. It is important to note that in 2022, FL-510 conducted a “sheltered only” PIT as our community was deeply impacted by the Omicron variant during January 2022.

4. Each year, CA-CEO Dawn Gilman provides PIT and HIC data to the City of Jacksonville’s Housing & Community Development Division and the State of Florida’s Office on Homelessness for Consolidated Plan updates.

2C-3. Discharge Planning Coordination. (All Applicants)

Special NOFO Section VII.B.3.c.

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.
### Foster Care
- Yes

### Health Care
- Yes

### Mental Health Care
- Yes

### Correctional Facilities
- Yes

---

#### 2C-4. CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts. (All Applicants)

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

| 1. Youth Education Provider | Yes |
| 2. State Education Agency (SEA) | Yes |
| 3. Local Education Agency (LEA) | Yes |
| 4. School Districts | Yes |

---

#### 2C-4a. CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts–Formal Partnerships. (All Applicants)

Describe in the field below:

1. how your CoC collaborates with the entities checked in Question 2C-4; and
2. the formal partnerships your CoC has with the entities checked in Question 2C-4.

(limit 2,500 characters)
1. The CoC partners with Lutheran Services of Florida (LSF), our local Head Start provider, and the Early Learning Coalition. Three child-serving member agencies have MOUs with Head Start. Changing Homelessness (CA) has an MOU with the Early Learning Coalition, which allows homeless children access to daycare and after-school care at no charge. Sulzbacher’s Crawford Early Learning Center provides school prep and tutoring. FL-510 also works with various youth providers that offer educational opportunities. Several CoC members serve on the Kid’s Hope Alliance (KHA) System of Care Board, which provides critical academic, enrichment, nutrition, and mental health services, and the KHA Asst. The Director of Provider Training & Engagement serves on the CoC Governance Board. The CoC works with Florida State College at Jacksonville (FSCJ) to host GED training and testing for adults. In 2020/2021, the CoC partnered with FSCJ on a US Dept. of Education TRIO Educational Opportunity Center (EOC) grant, to which FSCJ was awarded. The CoC supports this effort through referrals, communication, and serving on the EOC Steering Committee. Currently, an FSCJ Director of Program Development, Curriculum, and Instruction serves on the CoC Governance Board.

The CoC partners with Duval County Public Schools (DCPS) to identify students experiencing homelessness and ensure their participation/success. DCPS School Liaisons work with all four shelters to identify students and maintain schooling. The CoC connects with schools on special projects – like an “encouragement activity” where students wrote inspirational messages for people transitioning from a Bridge Shelter environment. Years ago, the membership adopted the Coalition Response to Collaboration & Consideration of Educational Needs. This guide outlines the educational expectation for all member agencies, including discussing eligibility and access to educational services and continues to provide guidance.

2. FL-510 has multiple formal partnerships with Youth Education Providers, SEAs, LEAs, and School Districts. The CoC partners with Lutheran Services of Florida (LSF), our local Head Start provider, and the Early Learning Coalition.

<table>
<thead>
<tr>
<th>2C-4b.</th>
<th>CoC Collaboration Related to Children and Youth–Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. (All Applicants)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Special NOFO Section VII.B.3.d.</td>
</tr>
</tbody>
</table>

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services

(limit 2,500 characters)
FL-510's policy dictates that all member agencies providing emergency shelter, transitional shelter, and other services adhere to the following educational guidelines:

1. Students ages 5 to 15 (Kindergarten eligible)
   a. Must be enrolled in a school within two business days of entry into a program while school is in session.
   b. Students joining a program over a holiday period will be enrolled in a school within two days of school resuming.
   c. There will be a discussion with the family on:
      i. Mid to long-term family goals, including educational goals
      ii. Specific health and safety considerations
      iii. McKinney-Vento services provided by public schools
2. Students ages 16 and older
   a. Must be enrolled in the most appropriate educational program available within 14 days of program entry
   b. Before enrollment, agency staff will discuss the following programs and their availability:
      i. Public High School
      ii. Pathways Academy at FSCJ
      iii. GED programs
   c. There will also be a discussion with the student on the following:
      i. Educational and life goals
      ii. Specific health and safety considerations
      iii. McKinney-Vento services provided by public schools
3. School of Origin
   a. School-aged children may not be kept out of school because of a lack of proper documentation
   b. If the child is under an Individualized Education Program (IEP) in another state, an IEP must be implemented in the new state of residence until a new one has been completed
   c. All children have the right to continue in their school of origin
4. Before enrolling the child at a specific school, agency staff will inform the parent, guardian, or unaccompanied youth of their eligibility for McKinney-Vento education services. This will include a candid discussion of how local school districts provide these services, specific health and safety considerations of the student or family, and the educational goals of the child.

<table>
<thead>
<tr>
<th>Mainstream Resource</th>
<th>CoC Provides Annual Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Food Stamps</td>
<td>Yes</td>
</tr>
<tr>
<td>2. SSI—Supplemental Security Income</td>
<td>Yes</td>
</tr>
<tr>
<td>3. TANF—Temporary Assistance for Needy Families</td>
<td>Yes</td>
</tr>
<tr>
<td>4. Substance Abuse Programs</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Indicate in the chart below whether your CoC trains project staff annually on the following mainstream resources available for program participants within your CoC’s geographic area:
5. Employment Assistance Programs
6. Other

You must select a response for elements 1 through 6 in question 2C-5.

| 2C-5a. Mainstream Resources–CoC Collaboration with Project Staff Regarding Healthcare Organizations. (All Applicants) |
| Description in the field below how your CoC: |
| 1. systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC’s geographic area; |
| 2. works with project staff to collaborate with healthcare organizations to assist program participants with enrolling in health insurance; |
| 3. provides assistance to project staff with the effective use of Medicaid and other benefits; and |
| 4. works with projects to promote SOAR certification of program staff. |

(limit 2,500 characters)
1. FL-510 follows a regular activity calendar - monthly calls for information, inviting the community of stakeholders and service providers to share mainstream resources/training opportunities. Past examples are Lutheran Services Florida SSI, SSDI, Outreach, Access and Referral (SOAR) model training, and Family Support Services Breakfast Series, a monthly networking and learning event, Salvation Army’s Holiday event, IRS stimulus funding, DOH access to vaccinations, and Jacksonville Area Legal Aid Eviction assistance. The CoC disseminates mainstream benefit program updates and announcements at the monthly membership meeting (typically, 40+ agencies) via published meeting minutes, presentations on the website, monthly newsletter, email campaigns, and monthly as part of a planned social media strategy.

2/3. The CoC works with projects to ensure case managers and client support systems are trained and prepared to assist clients with their healthcare needs by ensuring that organizations that do this work are part of the CoC. We socialize and share information/training opportunities via regular communications and at the CoC monthly meetings (Shelter Task Force, etc). Healthcare organizations such as WeCareJax, Health Planning Council of Northeast Florida, etc., attend and provide updated and relevant information. Through the COVID-19 Shelter Task Force, we partnered with healthcare organizations to assist/enroll non-congregate shelter participants. The Urban Rest Stop, a partnership of the Sulzbacher Center, the City of Jacksonville, and Mental Health Resource Center offer a location for people experiencing homelessness to seek assistance. Services include case management, showers, meals, healthcare, mailboxes, shelter placement, job referrals, etc. The Sulzbacher Center, one of the CoC service providers, operates Federally Qualified Healthcare Clinics, providing a safety net for medically underserved populations. Sulzbacher Village Pediatric Health Center offers primary care, dental, vision, and behavioral health services. Through partnerships with local hospitals, Sulzbacher offers a medical respite program where patients are screened and admitted through direct discharge planning.

4. At a monthly CoC meeting, a CoC Governance Board members provided an overview of SOAR with CA staff providing additional information about SAMHSA’s SOAR online course link, estimated 20 hours to complete, timeframe for completion, and that a Certificate of Completion includes 20 CEUs from NASW.
3A. New Projects With Rehabilitation/New Construction Costs

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Special NOFO Section VII.A.</td>
</tr>
</tbody>
</table>

If the answer to the question below is yes, you must upload the CoC Letter Supporting Capital Costs attachment to the 4A. Attachments Screen.

Is your CoC requesting funding for any new project(s) under the Rural Set Aside for housing rehabilitation or new construction costs? No
## 3B. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

### 3B-1. Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)

<table>
<thead>
<tr>
<th>Special NOFO Section VII.C.</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?</td>
<td>No</td>
</tr>
</tbody>
</table>

### 3B-2. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)

<table>
<thead>
<tr>
<th>Special NOFO Section VII.C.</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.</td>
<td></td>
</tr>
<tr>
<td>If you answered yes to question 3B-1, describe in the field below:</td>
<td></td>
</tr>
</tbody>
</table>

1. how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and

2. how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

Not applicable
4A. Attachments Screen For All Application Questions

Please read the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.

2. You must upload an attachment for each document listed where 'Required?' is ‘Yes’

3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images and reduces file size. Many systems allow you to create PDF files as a Print Option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.

4. Attachments must match the questions they are associated with.

5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.

6. If you cannot read the attachment, it is likely we cannot read it either.
   - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
   - We must be able to read everything you want us to consider in any attachment.

7. Open attachments once uploaded to ensure they are the correct attachment for the required Document Type.

<table>
<thead>
<tr>
<th>Document Type</th>
<th>Required?</th>
<th>Document Description</th>
<th>Date Attached</th>
</tr>
</thead>
<tbody>
<tr>
<td>1B-1. Local Competition Announcement</td>
<td>Yes</td>
<td>Local Competition...</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>1B-2. Local Competition Scoring Tool</td>
<td>Yes</td>
<td>Local Competition...</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>1B-3. Notification of Projects Rejected-Reduced</td>
<td>Yes</td>
<td>Notification of P...</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>1B-3a. Notification of Projects Accepted</td>
<td>Yes</td>
<td>Notification of P...</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>1B-4. Special NOFO CoC Consolidated Application</td>
<td>Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3A-1. CoC Letter Supporting Capital Costs</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3B-2. Project List for Other Federal Statutes</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>P-1. Leveraging Housing Commitment</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>P-1a. PHA Commitment</td>
<td>No</td>
<td>PHA Commitment</td>
<td>10/14/2022</td>
</tr>
<tr>
<td>P-3. Healthcare Leveraging Commitment</td>
<td>No</td>
<td>Healthcare Leverage...</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>P-9c. Lived Experience Support Letter</td>
<td>No</td>
<td>Lived Experience ...</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>Plan. CoC Plan</td>
<td>Yes</td>
<td>CoC Plan</td>
<td>10/18/2022</td>
</tr>
</tbody>
</table>
Attachment Details

Document Description: Local Competition Announcement

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description:
Attachment Details

Document Description: PHA Commitment

Attachment Details

Document Description: Healthcare Leveraging Commitment

Attachment Details

Document Description: Lived Experience Support Letter
Attachment Details

Document Description: CoC Plan
Submission Summary

Ensure that the Special NOFO Project Priority List is complete prior to submitting.

<table>
<thead>
<tr>
<th>Page</th>
<th>Last Updated</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A. CoC Identification</td>
<td>10/14/2022</td>
</tr>
<tr>
<td>1B. Project Review, Ranking and Selection</td>
<td>10/14/2022</td>
</tr>
<tr>
<td>2A. System Performance</td>
<td>10/11/2022</td>
</tr>
<tr>
<td>2B. Coordination and Engagement</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>2C. Coordination and Engagement–Con't.</td>
<td>10/18/2022</td>
</tr>
<tr>
<td>3A. New Projects With Rehab/New Construction</td>
<td>No Input Required</td>
</tr>
</tbody>
</table>
FY2022 HUD CoC NOFOs

HUD has announced two Notice of Funding Opportunities:

1. **FY2022 Continuum of Care (CoC) Competition and Noncompetitive YHDP** with approximately $2.794 billion available to CoCs across the nation. You can access the Notice of Funding Opportunity (NOFO) here.

2. **FY2022 CoC Supplemental Unsheltered and Rural Homelessness** with $322 million available for this special NOFO. You can access the NOFO here.

If you plan to submit an application, please attend one of the Northeast Florida CoC Bidder’s Conferences.

*Please note — for-profit entities and individuals are ineligible to apply for grants.*

- Thursday, August 18th, 3 to 4:30 pm, [Join Zoom](#)
- Friday, August 19th, 10 to 11:30 am, [Join Zoom](#)

Please email melton@changinghomelessness.org to reserve your spot.

Click here for more detailed information, including the local timeline and supplemental information/resources.
FY2022 HUD CoC Competition and Noncompetitive YHDP

HUD has announced the CoC Competition with approximately $2,794 billion available, at least $52 million for Domestic Violence Bonus Projects and approximately $80 million for non-competitive Youth Homelessness Demonstration Program renewal and replacement expiring grants.

Click here for the full NOFO.

All Local Applications are due via ensaps by Tuesday, August 30th end of day.

Funding
Total Funding Available – (PPRN)- $5,048,765
## Program Components

**New Projects created through reallocation or bonus**
1. Permanent Housing (PH) — Permanent Support Housing (PSH)
2. Permanent Housing — Rapid Re-housing (RRH)
3. Joint Transitional Housing/PH-RRH component projects
4. Supportive Services Only (SSO) — Coordinated Entry (CE)

**New Projects for DV Bonus**
1. PH-RRH
2. Joint TH/PH-RRH component projects
3. SSO-CE

**Renewals/Existing Projects**
1. Expansion
2. Consolidation

---

**All Local Applications are due via ensaps by Tuesday, August 30th end of day.**

[https://www.changinghomelessness.org/our-story/](https://www.changinghomelessness.org/our-story/)
As determined by HUD and the CoC Governance Board, community priority will be given to eligible projects in the following order:

Priority 1: Renewal Coordinated Entry System (CES) and Homeless Management Information (HMIS) System Projects  
Priority 2: Renewal Permanent Housing (PH) Projects  
Priority 3: Renewal Reallocation Permanent Housing Projects  
Priority 4: New Permanent Housing Projects  
Priority 5: New CES and HMIS Projects  
Priority 6: New Joint TH-PH Housing Projects

For New Supplemental projects, the community priorities are as follows:  
Priority 1: New Permanent Housing Projects  
Priority 2: New CES and HMIS Projects  
Priority 3: New Joint TH-PH Housing Projects

All new projects and any renewal projects with less than 6 months of HMIS data will be scored utilizing the following materials: Project application, Agency policies and procedures, agency fiscal information, 2022 HIC and 2021-2022 CoC membership report.
<table>
<thead>
<tr>
<th>Measurement</th>
<th>Source</th>
<th>Data Calculations</th>
<th>Scoring Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financials</td>
<td>2020/2021 Audited Financials and 990 submitted</td>
<td>Review of Auditor's Report</td>
<td>Total Points Possible: 10</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>If there were no findings: 10pts</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>If minor findings: 5pts</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>If major or significant applicant ineligible</td>
</tr>
<tr>
<td>Unspent Local, State, and Federal</td>
<td>HUD-Line of Credit Control System (LOCCS)</td>
<td>If less than 10% of grant funds unspent, then project will receive 10 points;</td>
<td>Total Points Possible: 10 pts</td>
</tr>
<tr>
<td>Funds (HUD, VA, etc.)</td>
<td></td>
<td>Less than 10-15% then 7 points</td>
<td>10-15% - 7 pts</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Less than 16-20% then 4 points</td>
<td>16-20% - 4 pts</td>
</tr>
<tr>
<td>Repay/Return Grant Funds</td>
<td>HUD CoC Spending Report</td>
<td>Applicant Returned funds to HUD or other federal or state agency within 2 years.</td>
<td>Total Points Possible: 5</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>No funds returned: 5 pts.</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>If Yes:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Explanation addresses all concerns: 3pts</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Explanation addresses some concerns: 1pt</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Explanation fails to address concerns: 0pts</td>
</tr>
<tr>
<td>HUD Unresolved Findings</td>
<td></td>
<td></td>
<td>Total Points Possible: 5</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>No unresolved findings: 5 pts.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>If Yes:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Explanation addresses all concerns: 2pts</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Explanation fails to address concerns: 0pts</td>
</tr>
</tbody>
</table>

Section B: Sub-Total 0

Section B: Project Financials- 20 Points

Measurement | Source | Data Calculations | Scoring Values |
--- | --- | --- | --- |
Financials | 2020/2021 Audited Financials and 990 submitted | Review of Auditor's Report | Total Points Possible: 10 |
| | | | If there were no findings: 10pts |
| | | | If minor findings: 5pts |
| | | | If major or significant applicant ineligible |

Unspent Local, State, and Federal Funds (HUD, VA, etc.)

Measurement | Source | Data Calculations | Scoring Values |
--- | --- | --- | --- |
| | HUD-Line of Credit Control System (LOCCS) | If less than 10% of grant funds unspent, then project will receive 10 points; Less than 10-15% then 7 points Less than 16-20% then 4 points | Total Points Possible: 10 pts |
| | | | 10-15% - 7 pts |
| | | | 16-20% - 4 pts |

Repay/Return Grant Funds

Measurement | Source | Data Calculations | Scoring Values |
--- | --- | --- | --- |
| | HUD CoC Spending Report | Applicant Returned funds to HUD or other federal or state agency within 2 years. | Total Points Possible: 5 |
| | | | No funds returned: 5 pts. |
| | | | If Yes: Explanation addresses all concerns: 3pts Explanation addresses some concerns: 1pt Explanation fails to address concerns: 0pts |

HUD Unresolved Findings

Measurement | Source | Data Calculations | Scoring Values |
--- | --- | --- | --- |
| | | Has outstanding obligation/debt to HUD in arrears or with payment schedule pending | Total Points Possible: 5 |
| | | | No unresolved findings: 5 pts. |
| | | | If Yes: Explanation addresses all concerns: 2pts Explanation fails to address concerns: 0pts |

Section B: Sub-Total 0
<table>
<thead>
<tr>
<th>Measurement</th>
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<th>Scoring Values</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PSH Housing Stability:</strong></td>
<td>HUD CoC Annual Performance Report (APR) or Agency Data</td>
<td>Percentage of the Total number of Retained Clients + Clients with Positive Exits out of the Total Non-Deceased Clients Served. <em>Applicants that do not have CoC funded housing, describe your measurable indicators and outcomes that are related to housing stability such as number of persons place in permanent housing, length of time in housing, etc.</em>  <em>Project will be either PSH or RRH and TH - not both.</em></td>
<td>Total Points Possible: 20  90% + = 20 pts  85% -89% = 15 pts  80% - 84% = 10pts  79%-70% = 5 pts  &lt; 69% or no data = 0 pts</td>
<td></td>
</tr>
<tr>
<td><strong>RRH and TH Housing Stability:</strong></td>
<td>HUD CoC APR or Agency Data</td>
<td>Total persons exiting to positive housing destinations/Total person exited program <em>Applicants that do not have CoC funded housing, describe your measurable indicators and outcomes that are related to housing stability such as number of persons place in permanent housing, length of time in housing, etc.</em>  <em>Project will be either PSH or RRH and TH - not both.</em></td>
<td>Total Points Possible: 20  90% + = 20 pts  89% - 80% = 15 pts  79% - 75% = 10pts  74% - 70% = 5pts  &lt; 69% or no data = 0 pts</td>
<td></td>
</tr>
<tr>
<td><strong>Exits to Homelessness:</strong></td>
<td>HUD CoC APR or Agency Data</td>
<td>Percentage of exits to place not meant for human habitation, emergency shelter, including hotel or motel paid for with emergency shelter voucher, safe haven or transitional housing <em>Applicants that do not have CoC funded housing, describe your measurable indicators and outcomes that are related to exits to homelessness</em></td>
<td>Total Points Possible: 10  5% or less = 10 pts  6% - 10% = 8 pts  11% - 15% = 6 pts  16% - 20% = 4 pts  &gt; 19% or no data= 0 pts</td>
<td></td>
</tr>
<tr>
<td><strong>Increase Income and Ability to Live Independently</strong></td>
<td>Project Application</td>
<td>Proposal describes how clients will be assisted to increase employment and other income and to access mainstream benefits (including healthcare) to maximize their ability to live independently.</td>
<td>Total Points Possible: 20  Awarded by scoring review staff scaled from 0 to 20</td>
<td></td>
</tr>
</tbody>
</table>

**Section C: Subtotal** 0
### Section D: Serving Priority Populations - 30 pts

<table>
<thead>
<tr>
<th>Measurement</th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>Street Homeless Placements:</strong></td>
<td>HUD CoC APR or Agency Data</td>
<td>The percentage of participants entering the project for the grant year that are from a place not meant for human habitation or Emergency Shelter. <strong>Applicants that do not have CoC funded housing, describe your measurable indicators and outcomes that are related to program entries from homelessness.</strong></td>
<td></td>
</tr>
</tbody>
</table>
| **Priority Population-Applicable Sub-Populations** | Project Application           | **PSH:** Either Chronically Homeless Families with Children and/or Chronically Homeless Veterans in addition to at least one of the following: Persons with Substance Abuse Disorders, Persons with Severe Mental Illnesses, Survivors of Domestic Violence. NOTE all Beds must be dedicated to chronically homeless persons or DedicatedPLUS. **RRH:** Unaccompanied LGBTQ Youth, Youth Families with Children, Survivors of Domestic Violence/Victims of Human Trafficking. **TH or TH-RRH:** DV or youth | Total Points Possible: 10  
IF PSH or RRH Project  
80% + = 10 pts  
79.9%-70 = 7 pts  
69.9% - 60 = 4 pts  
< 60% = 0 pts  
IF TH Project  
70% + = 10 pts  
69.9%-60 = 7 pts  
59.9%-50 = 7 pts  
< 50% = 0 pts |       |
| **Racial Equity**                                | Project Application           | Identified barriers to participation faced by individuals of different races and ethnicities, especially those over-represented and process taken or planned steps to eliminate barriers. | Total Points Possible: 10 pts.  
Project application must clearly state/reference its distribution of race and ethnicity steps |       |
| **Section D: Subtotal**                          |                               |                                                                                   | 0     |
### Section E: HMIS Data - 15 Points

<table>
<thead>
<tr>
<th>Measurement</th>
<th>Report</th>
<th>Data Calculations</th>
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<th>Score</th>
</tr>
</thead>
</table>
| HMIS Capacity | Project Application | Applicant demonstrates that the agency has the experience and organizational capacity to adhere to HMIS regulations and privacy policies, and agrees to input client and program information into HMIS within 24 hours of administered service provision. The agency has developed a well-defined comprehensive Data Integrity Plan that establishes an effective and continuous process to ensure high quality data entry and maintenance in HMIS | **Total Points Possible:**
15
**Yes** to all and the project will be awarded maximum points;
**No** to any and the project will score zero                                                                                                           | 0     |
## Section F: Agency Commitment to COC Priorities - 16 points

<table>
<thead>
<tr>
<th>Measurement</th>
<th>Report</th>
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<th>Score</th>
</tr>
</thead>
</table>
| **Alignment with Housing First Principles** | Housing First Questionnaire   | To what extent do the project’s written policies and procedures ensure that participants are not screened out based on the following criteria?  
• Having too little or no income  
• Failure to participate in supportive services (with exception for HUD-mandated monthly case management meeting for RRH program participants).  
• Active, or history of, substance use or a substance use disorder  
• Having a criminal record (with exceptions for state-mandated restrictions)  
• History or survivor of domestic violence | Total Points Possible: 16  
Each No answer will be awarded 1 point; with the maximum of 16 points.  
The higher the score, the closer the project is to Housing First | 0     |
| **Coordinated Entry Process**            | Project Application           | Proposal describes how the project will comply with the COC’s Coordinated Entry procedures and applicant demonstrates an understanding of the COC Coordinated Entry process and has described a clear project entry process that prioritizes rapid placement and stabilization in permanent housing. | Test Question                                                                                     |       |

Section F: Subtotal | 0 |
## Section G: COC Participation - 20 Points

<table>
<thead>
<tr>
<th>Measurement</th>
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<th>Score</th>
</tr>
</thead>
</table>
| COC Participation | Point-in-Time (PIT) and Housing Inventory Count (HIC) Involvement | 2022 PIT Sign Ups and Participation; Agency submission of 2022 HIC (Only unsheltered count in 2022) | Total Points Possible: 10  
PIT Participation = 5 pts  
HIC Submission = 5 pts |       |
| COC Participation | COC Membership participation                 | Sign Up Sheets for CoC General Membership Participation                           | Total Points Possible: 5  
If attended 2-3: 2 pts.  
If attended 4-7: 4 pts  
If attended 8+: 5 pts |       |
| COC Participation | COC Committee participation                 | Sign Up Sheets for CoC Committees Participation                                   | Total Points Possible: 5  
If attended 2-3: 2 pts.  
If attended 4-7: 4 pts  
If attended 8+: 5 pts |       |

**Section G: Subtotal**  
0
<table>
<thead>
<tr>
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<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Design of Housing</strong></td>
<td>Project Application</td>
<td>Housing where participants will reside is fully described and appropriate to the program design proposed.</td>
<td><strong>Total Points Possible: 5</strong> Awarded by scoring review staff scaled from 0 to 5</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Is the project staffed appropriately and trained to operate the housing?</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>• Is the housing accessible to community amenities such as grocery stores, pharmacy, schools, jobs and healthcare?</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>• Will the program be physically accessible to persons with disabilities?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Supportive Services Plan</strong></td>
<td>Project Application</td>
<td>Supportive Services plan includes provision of comprehensive case management and appropriate supportive services of the type, scale and location to meet the needs of program participants (as well as transportation if necessary), using a Housing First model and Applicant demonstrates staff experience and commits to Trauma-Informed Care and use of a Victim-Centered approach</td>
<td><strong>Total Points Possible: 5</strong> Awarded by scoring review staff scaled from 0 to 5</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Is the project staffed appropriately and are staff trained to provide the services?</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Is the program design to be accessible to all eligible clients?</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>• Will the project use evidence-based practices?</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Project Implementation Timeline</strong></td>
<td>Project Application</td>
<td>Proposed timeline for project implementation and occupancy is reasonable. Activities are described for 60 days, 90 days, 120 and 180 days after award. First client will be housed within 90 days of award and all clients will be housed within 180 days of award.</td>
<td><strong>Total Points Possible: 5</strong> Awarded by scoring review staff scaled from 0 to 5</td>
<td></td>
</tr>
<tr>
<td><strong>Cost Effectiveness</strong></td>
<td>Project Application Summary Budget</td>
<td>Project is cost effective Considered Elements: Cost effective (number of persons served/requested total) as compared to other projects or proposals providing the same component</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Access to Mainstream Benefits</strong></td>
<td>Project Application</td>
<td>Applicant or project partner has process in place to ensure enrollment in mainstream benefits</td>
<td>If YES, ADD 5 pts.</td>
<td></td>
</tr>
<tr>
<td><strong>School Liaison</strong></td>
<td>Project Application</td>
<td>Project partner has committed to have a designated staff person whose responsibilities include ensuring children are enrolled in school and receive appropriate services as required</td>
<td>If YES, ADD 5 pts.</td>
<td></td>
</tr>
<tr>
<td>Component</td>
<td>Description</td>
<td>Total Points Possible</td>
<td>Notes</td>
<td></td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>-------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Client Satisfaction Surveys</td>
<td>Project Application</td>
<td>Award 5 points for a “Yes” response. If response is &quot;No&quot; then the project will score zero</td>
<td>If YES, ADD 5 pts.</td>
<td></td>
</tr>
<tr>
<td>Participation by population with lived experience</td>
<td>Agency written policies and procedures</td>
<td>Does the agency have written policies and procedures submitted by the project and/or a narrative response demonstrating client or persons with lived experience participation in program design and policy-making? Yes and the maximum points will be awarded; No and zero points will be awarded</td>
<td>If YES, ADD 5 pts.</td>
<td></td>
</tr>
<tr>
<td>Non-Discrimination Policy</td>
<td>Project Application</td>
<td>Applicant ensures inclusion and non-discrimination based on equal access criteria and it is demonstrated in policies.</td>
<td>If YES, ADD 5 pts.</td>
<td></td>
</tr>
<tr>
<td>Partnering with Housing, Health, and Services Agencies</td>
<td>Project Application</td>
<td>1. Project works closely with public and private healthcare organizations; 2. partners with PHAs and state and local housing organizations to utilize coordinated entry, develop housing units and provide housing; 3. partners with local workforce development centers</td>
<td>Total Points Possible: 15 pts 15 pts if project includes all three elements. 10 pts if two elements. 5 pts if one element. 0 pts if none.</td>
<td></td>
</tr>
<tr>
<td>COVID Response</td>
<td>Project Application</td>
<td>The project has implemented COVID-19 safety protocols including but not limited to testing, vaccinations, etc.</td>
<td>Total Points: 5 pts.</td>
<td></td>
</tr>
<tr>
<td>Improving Assistance to LGBTQ+</td>
<td>Project Application</td>
<td>Applicant demonstrates participation and partnerships with organizations that have expertise in serving the LGBTQ+ population.</td>
<td>Total Points: 5 pts.</td>
<td></td>
</tr>
<tr>
<td>Increasing Affordable Housing Supply</td>
<td>Project Application</td>
<td>Applicant describes how it engages with local leaders about increasing housing supply.</td>
<td>Total Points: 5 pts.</td>
<td></td>
</tr>
</tbody>
</table>
Partnering with Housing, Health and Services Agencies

<table>
<thead>
<tr>
<th>Measurement</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Representation at RFP Workshop</td>
<td>Workshop Roster</td>
<td>Yes attended or No did not attend from Sign in Sheet</td>
<td>IF YES, ADD 5 pts.</td>
<td></td>
</tr>
<tr>
<td>Total Points: 10 pts</td>
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</tbody>
</table>

Section I: Bonus Points - 15 Possible Points

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Partnering with Housing, Health and Services Agencies</td>
<td>Project Application</td>
<td>Project application demonstrates this partnership through leverage and match</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Points: 10 pts</td>
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<td></td>
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</tr>
</tbody>
</table>

Section I: Subtotal 0

Section H: Subtotal 0
FL-510 FY2022 HUD CoC Supplemental Application Notification

1 message

Monique Elton <melton@eshcnet.org>                                 Wed, Oct 12, 2022 at 4:45 PM
To: Cynthia Harman <cynthia.harman@fssn.org>, Kathleen Guy-Johanessen <Kassy.Johanessen@fssn.org>
Cc: "Pratt, Ashley R." <Pratt.Ashley@mayo.edu>, Jake Gordon <jake@downtownjacksonville.org>, Dawn Gilman
<dgilman@changinghomelessness.org>

Dear Ms. Harman and Ms. Guy-Johanessen

On behalf of Ashley Pratt and Jake Gordon, Northeast Florida Continuum of Care (CoC) Board Co-Chairs, we are writing to inform you that the Ranking and Scoring Committee has submitted its recommendation and the Northeast Florida CoC Governance Board (FL-510) affirmed the following for your FY2022 HUD Supplemental Program project:

Not Accepted for Funding

Family Support Services – Nassau County Keeping Families Together | $246,535

Based on the cumulative average score of the Ranking and Scoring Committee, the Family Support Services project was not selected to be considered for funding. If you would like to schedule time for an application brief-to-learn more about why your application was not selected, please respond via email to Pratt.Ashley@mayo.edu, jake@downtownjacksonville.org and melton@changinghomelessness.org with “Request CoC Application Debrief” in the email subject line and we will schedule a time after October 20th.

PLEASE NOTE the Appeals Process: Any appeals will be considered by an Appeals Committee of the Northeast Florida CoC. Appeals must be submitted to Pratt.Ashley@mayo.edu, jake@downtownjacksonville.org and melton@changinghomelessness.org by 5:00 p.m. Thursday, October 13th. Based on the review and findings of the Appeals Committee, the Northeast Florida CoC will provide a written response to the appellant by 5:00 p.m. on Friday, October 14th. Any project applicant that submitted a project that was rejected by the CoC in the local competition will be notified in writing by the CoC, outside of e-snaps, with an explanation for the decision to reject the project(s).

Project applicants whose project was rejected may appeal to HUD regarding the local CoC competition decision if the project applicant believes it was denied the opportunity to participate in the local CoC planning process in a reasonable manner. The project applicant can submit a Solo application in e-snaps directly to HUD prior to the application deadline of 8 p.m. on Thursday, October 20th. Please review the HUD FY2022 NOFO Section X.C for more details on submitting a Solo application.

Sincerely,

Monique

---

Monique Elton
Chief Community Engagement Officer
Pronouns: She | Her | Hers
801 25th Ave, Jacksonville, FL 32216

https://mail.google.com/mail/u/0?ik=0df99be73&view=pt&search=all&permthid=thread-a%3Ar-3347366676048792517%7Cmsg-a%3Ar-53833303799...
www.changinghomelessness.org

225K
FL-510 FY2022 HUD CoC Supplemental Application Notification

Monique Elton <melton@eshcnet.org>

To: Lori Weber <lweber@ccbjax.org>, "Daphne H. Brusoe" <dbrusoe@ccbjax.org>
Cc: "Pratt, Ashley R." <Pratt.Ashley@mayo.edu>, Jake Gordon <jake@downtownjacksonville.org>, Dawn Gilman <dgilman@changinghomelessness.org>

Wed, Oct 12, 2022 at 4:45 PM

Dear Ms. Weber and Ms. Brusoe,

On behalf of Ashley Pratt and Jake Gordon, Northeast Florida Continuum of Care (CoC) Board Co-Chairs, we are writing to inform you that the Ranking and Scoring Committee has submitted its recommendation and the Northeast Florida CoC Governance Board (FL-510) affirmed the following for your FY2022 HUD Supplemental Program project:

Not Accepted for Funding

Catholic Charities Jax Rapid Rehousing Clay | $609,366

Based on the cumulative average score of the Ranking and Scoring Committee, the Catholic Charities project was not selected to be considered for funding. If you would like to schedule time for an application debrief to learn more about why your application was not selected, please respond via email to Pratt.Ashley@mayo.edu, jake@downtownjacksonville.org, and melton@changinghomelessness.org with “Request CoC Application Debrief” in the email subject line, and we will schedule a time after October 20th.

PLEASE NOTE the Appeals Process: Any appeals will be considered by an Appeals Committee of the Northeast Florida CoC. Appeals must be submitted to Pratt.Ashley@mayo.edu, jake@downtownjacksonville.org and melton@changinghomelessness.org by 5:00 p.m. Thursday, October 13th. Based on the review and findings of the Appeals Committee, the Northeast Florida CoC will provide a written response to the appelee by 5:00 p.m. on Friday, October 14th. Any project applicant that submitted a project that was rejected by the CoC in the local competition will be notified in writing by the CoC, outside of e-snaps, with an explanation for the decision to reject the project(s).

Project applicants whose project was rejected may appeal to HUD regarding the local CoC competition decision if the project applicant believes it was denied the opportunity to participate in the local CoC planning process in a reasonable manner. The project applicant can submit a Solo application in e-snaps directly to HUD prior to the application deadline of 8 p.m. on Thursday, October 20th. Please review the HUD FY2022 NOFO Section X.C for more details on submitting a Solo application.

Sincerely,

Monique

——

Monique Elton
Chief Community Engagement Officer
Pronouns: She | Her | Hers
904-354-1100 EXT 303 Office
www.changinghomelessness.org
FL-510 FY2022 HUD CoC Supplemental Application Notification

Monique Elton <melton@eshcnet.org>  Wed, Oct 12, 2022 at 4:45 PM
To: Cindy Funkhouser <CindyFunkhouser@sulzbacherjax.org>, Andy Barber <AndyBarber@sulzbacherjax.org>
Cc: "Pratt, Ashley R." <Pratt.Ashley@mayo.edu>, Jake Gordon <jake@downtownjacksonville.org>, Dawn Gilman <dgilman@changinghomelessness.org>

Dear Ms. Funkhouser and Mr. Barber,

Congratulations, on behalf of Ashley Pratt and Jake Gordon, Northeast Florida Continuum of Care (CoC) Board Co-Chairs, we are writing to inform you that the Ranking and Scoring Committee has submitted its recommendation and the Northeast Florida CoC Governance Board (FL-510) affirmed the following for your FY2022 HUD CoC Supplemental Program project:

Accepted

#1 – Sulzbacher Unsheltered Chronically Homeless PSH | $1,904,945

PLEASE NOTE the Appeals Process: Any appeals will be considered by an Appeals Committee of the Northeast Florida CoC. Appeals must be submitted to Pratt.Ashley@mayo.edu, jake@downtownjacksonville.org, and melton@changinghomelessness.org by 5:00 p.m. Thursday, October 13th. Based on the review and findings of the Appeals Committee, the Northeast Florida CoC will provide a written response to the appellie by 5:00 p.m. on Friday, October 14th. Any project applicant that submitted a project that was rejected by the CoC in the local competition will be notified in writing by the CoC, outside of e-snaps, with an explanation for the decision to reject the project(s).

Project applicants whose project was rejected may appeal to HUD regarding the local CoC competition decision if the project applicant believes it was denied the opportunity to participate in the local CoC planning process in a reasonable manner. The project applicant can submit a Solo application in e-snaps directly to HUD prior to the application deadline of 8 p.m. on Thursday, October 20th. Please review the HUD FY2022 NOFO Section X.C for more details on submitting a Solo application.

Sincerely,

Monique

---

Monique Elton
Chief Community Engagement Officer
Pronouns: She | Her | Hers
904-354-1100 EXT 303 Office

www.changinghomelessness.org
Dear Ms. Gilman,

Congratulations, on behalf of Ashley Pratt and Jake Gordon, Northeast Florida Continuum of Care (CoC) Board Co-Chairs, we are writing to inform you that the Ranking and Scoring Committee has submitted its recommendation and the Northeast Florida CoC Governance Board (FL-510) affirmed the following for your FY2022 HUD CoC Supplemental Program projects:

Accepted
#2 – CoC Planning NOFO+ | $68,000
#3 – Coordinated Entry NOFO+ | $122,400.67
#4 – HMIS NOFO+ | $113,334

PLEASE NOTE the Appeals Process: Any appeals will be considered by an Appeals Committee of the Northeast Florida CoC. Appeals must be submitted to Pratt.Ashley@mayo.edu, jake@downtownjacksonville.org, and melton@changinghomelessness.org by 5:00 p.m. Thursday, October 13th. Based on the review and findings of the Appeals Committee, the Northeast Florida CoC will provide a written response to the appellee by 5:00 p.m. on Friday, October 14th. Any project applicant that submitted a project that was rejected by the CoC in the local competition will be notified in writing by the CoC, outside of e-snaps, with an explanation for the decision to reject the project(s).

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Sincerely,

Monique

Monique Elton
Chief Community Engagement Officer
Pronouns: She | Her | Hers
904-354-1100 EXT 303 Office

www.changinghomelessness.org

225K
September 28, 2022

To: US Department of Housing and Urban Development

From: Dwayne Alexander, President & CEO

Re: Special Notice of Funding Opportunity (Special NOFO) to Address Unsheltered and Rural Homelessness

Jacksonville Housing Authority and the Northeast Florida CoC (FL – 510) have a long history of working together to provide housing assistance for people experiencing homelessness. Over the past year, we have partnered together to house more than 89 households with Emergency Housing Vouchers with more in process.

JHA will work with FL-510 to pair vouchers with CoC funded supportive services; and will work with FL-510 and other stakeholders to develop a prioritization plan for a potential allocation of Stability Vouchers or a preference for general admission to the Housing Choice Voucher Program through the coordinated entry process for individuals and families experiencing homelessness, at risk of homelessness, or fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking.

JHA expects to apply for 500 Stability Vouchers and will set aside 150 (number) for people experiencing homelessness. JHA is also considering a preference for general admission to the Housing Choice Voucher program with an expected start date of 2024.

JHA is pleased to submit this letter of support to the US Department of Housing and Urban Development and appreciates your consideration of the Northeast Florida CoC’s request for funding to support unsheltered homelessness.

Sincerely,

Dwayne Alexander
President/CEO
September 22, 2022

Attention: Continuum of Care Programs
Office of Community Planning and Development
Department of Housing and Urban Development
451 Seventh Street SW
Washington, D.C. 20410

Re: Sulzbacher Unsheltered Chronically Homeless PSH Program – FY 2022 HUD Supplemental Funding

Dear Committee Members:

As President and CEO of the I.M. Sulzbacher Center for the Homeless, I confirm that the agency will provide $105,847 per year, or $317,541 over the three-year grant term, in matched funds for the Sulzbacher Unsheltered Chronically Homeless PSH Program. Cash match for this new program comes from the Department of Health & Human Services, Health Resources & Services Administration, Bureau of Primary Health Care, for the direct provision of health care to clients, to include primary health, dental care, and behavioral health services. Sulzbacher is dedicating 3.1% of the award of $3,403,755 annually to this program. This is a cash match of $317,541 for the project over a three-year term.

Sincerely,

Cindy Funkhouser, MSW
President and CEO
## Recipient Information

1. **Recipient Name**  
   L.M. Sulzbacher Center for the Homeless  
   611 E Adams St  
   Jacksonville, FL 32202-2847

2. **Congressional District of Recipient**  
   05

3. **Payment System Identifier (PSI)**  
   1593729888A1

4. **Employer Identification Number (EIN)**  
   593229898

5. **Data Universal Numbering System (DUNS)**  
   160004479

6. **Recipient's Unique Entity Identifier (RIN)**  
   16E445389XRM3

7. **Project Director or Principal Investigator**  
   Cindy Finkhouser  
   cindyfinkhouser@uscjax.org  
   (904)394-8100 Ext. -

8. **Authorized Official**  
   Andy Barber  
   andy.barber@sulzbacherjax.org  
   (904)394-8083

## Federal Award Information

11. **Award Number**  
    6 H800500305-20-02

12. **Unique Federal Award Identification Number (FAI)**  
    H800500305

13. **Statutory Authority**  
    42 U.S.C. § 254b

14. **Federal Award Project Title**  
    Health Center Program

15. **Assistance Listing Number**  
    93.224

16. **Assistance Listing Program Title**  
    Community Health Centers

17. **Award Action Type**  
    Administrative

18. **Is the Award R&D?**  
    No

## Summary Federal Award Financial Information

19. **Budget Period Start Date** 01/01/2022  
    **End Date** 12/31/2022

20. **Total Amount of Federal Funds Obligated by this Action** $784,065.00

20a. **Direct Cost Amount**  
    **Indirect Cost Amount**

21. **Authorized Carryover**  
    $0.00

22. **Offset**  
    $0.00

23. **Total Amount of Federal Funds Obligated this budget period** $3,403,755.00

24. **Total Approved Cost Sharing or Matching, where applicable** $5,073,706.00

25. **Total Federal and Non-Federal Approved this Budget Period** $8,477,461.00

26. **Project Period Start Date** 01/01/2020  
    **End Date** 12/31/2023

27. **Total Amount of the Federal Award including Approved Cost Sharing or Matching this Project Period** $20,499,569.00

28. **Authorized Treatment of Program Income**  
    Addition

29. **Grants Management Officer – Signature**  
    Elvera Messina on 05/17/2022

30. **Remarks**
31. APPROVED BUDGET: (Excludes Direct Assistance)
   [ ] Grant Funds Only
   [X] Total project costs including grant funds and all other financial participation

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<th>Item</th>
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<td>e.</td>
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<td>Supplies</td>
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<td>h.</td>
<td>Construction/Alteration and Renovation</td>
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<td>i.</td>
<td>Other</td>
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<td>j.</td>
<td>Consortium/Contractual Costs</td>
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<td>k.</td>
<td>Trainee Related Expenses</td>
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<td>l.</td>
<td>Trainee Stipends</td>
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<td>m.</td>
<td>Trainee Tuition and Fees</td>
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32. AWARD COMPUTATION FOR FINANCIAL ASSISTANCE:

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<td>e.</td>
<td>AMOUNT OF FINANCIAL ASSISTANCE THIS ACTION</td>
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33. RECOMMENDED FUTURE SUPPORT:
(Subject to the availability of funds and satisfactory progress of project)

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34. APPROVED DIRECT ASSISTANCE BUDGET: (In lieu of cash)

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<td>d. AMOUNT OF DIRECT ASSISTANCE THIS ACTION</td>
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35. FORMER GRANT NUMBER
H66CS00500

36. OBJECT CLASS
41.51

37. BHCNMSH
0420630

38. THIS AWARD IS BASED ON THE APPLICATION APPROVED BY HRSA FOR THE PROJECT NAMED IN ITEM 14. FEDERAL AWARD PROJECT TITLE AND IS SUBJECT TO THE TERMS AND CONDITIONS INCORPORATED EITHER DIRECTLY OR BY REFERENCE AS:

a. The program authorizing statute and program regulation cited in this Notice of Award; b. Conditions on activities and expenditures of funds in certain other applicable statutory requirements, such as those included in appropriations restrictions applicable to HRSA funds; c. 45 CFR Part 75; d. National Policy Requirements and all other requirements described in the HHS Grants Policy Statement; e. Federal Award Performance Goals; and f. The Terms and Conditions cited in this Notice of Award. In the event there are conflicting or otherwise inconsistent policies applicable to the award, the above order of precedence shall prevail. Recipients indicate acceptance of the award, and terms and conditions by obtaining funds from the payment system.

39. ACCOUNTING CLASSIFICATION CODES

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<th>AMT. DIR. ASST.</th>
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</table>
U.S. Dept. of HUD

This letter is to confirm that the Northeast Florida CoC, FL-510, is dedicated to lifting up and engaging experts with lived experience.

While there have been several iterations of a Consumer Advisory and a Youth/Young Adult Action Board providing valuable insight that led to changes and improvements within and throughout the system, we are most encouraged today as we have two powerful leaders guiding our efforts.

Over the past months, we have evaluated our Consumer Advisory/Advocacy Committee structure, our communication tools and whether or not our messaging inspired or raised questions. You see, most important is to ensure that we are not re-traumatizing people in the midst of a crisis. This is most crucial as my personal experience was not evident to me until many years and much healing had occurred. What we cannot do – as does happen – is act within a framework of expectation or quid pro quo.

I, and my esteemed colleagues, are determined to support a thriving Consumer Advisory/Advocacy Committee that is paid and acknowledged for their wisdom with the ultimate goal of honest communication that leads to action for the good of all.

Sincerely,

Monique Elton, Chief Community Engagement Officer
NORTHEAST FLORIDA COC PLAN
UNSHELTERED HOMELESSNESS
SUPPLEMENTAL NOFO

CHANGING HOMELESSNESS
As a community dedicated to ending homelessness, the Northeast Florida Continuum of Care (FL-510) is a Built for Zero community.

In April 2014, we established a robust coordinated entry process. In February 2019, the CoC co-located the primary system of care/Coordinated Entry point into the Urban Rest Stop, an initiative of Jacksonville Mayor Lenny Curry’s Task Force on Downtown Homelessness. In 2018, FL-510 received its first DV Bonus award with additional DV Bonus funding awarded in 2019 and 2021. In March 2019, Community Solutions in partnership with Home Depot awarded FL-510 grant funding to reach functional zero for Veterans; we were one of seven, large communities across the nation selected.

In March 2020, the Mayor/Office of Strategic Partnerships activated members of the Mayor’s Downtown Homelessness Taskforce to launch FL-510’s COVID-19 Shelter Task Force. The Task Force includes members from the Mayor’s office, Department of Health, Hospitals, Sheriff’s Office, Emergency Management, Homeless providers (DV and non-DV), Coordinated Entry, and community stakeholders.

In 2020, 2021 and 2022, FL-510 collaborated with community partners to implement Non-congregate shelter, Pathway to Home, Bridge shelter and much more.

FL-510 operates collaboratively and strategically with the ultimate goal of housing people experiencing homelessness, especially those experiencing unsheltered homelessness.

a. **FL-510, works with a number of partners to increase permanent housing units** available to individuals and families experiencing homelessness. Moreover this includes partnerships with National and local partners.

(1) **Development of new units and creation of housing opportunities**

JHA, as referenced in its letter of support, is dedicated to working with FL-510 to pair vouchers with CoC funded supportive services; and will work with FL-510 and other stakeholders to develop a prioritization plan for a potential allocation of Stability Vouchers or a preference for general admission to the Housing Choice Voucher Program. JHA also expects to apply for 500 Stability Vouchers and will set aside 150 for people experiencing homelessness. JHA is also considering a preference for general admission to the Housing Choice Voucher program with an expected start date of 2024.

(2) **Landlord Recruitment Strategy.**

In 2021, FL-510 established a Housing Services Team (HST) with the goal of building relationships with landlords and property owners to maximize housing opportunities for those experiencing homelessness. Using a combination of knowledge, relationships, and Padmission, our HST connects case managers from local homeless services agencies with affordable rental units throughout the city, streamlining the process of getting people into housing.
FL-510’s landlord recruitment strategy includes engagement/relationships building, a centralized housing portfolio (Padmission, a web-based platform), community partnerships and understanding the basics – of the city, laws, and funding resources.

Landlord Engagement | Relationship Building Strategy
- Conduct 5 property visits/calls each week
- Send 7-10 messages to partners each week
- Respond to 1-2 calls each day
- Schedule a Faith Leaders Change Event, *Faith Leaders in Action event in the planning stages*
- Add 2 or more units to Padmission (our web-based platform) each week
- Secure set-asides with alternate tenant selection criteria at 3 apartment complexes

Centralized Housing Portfolio | Padmission, the Web-based Platform
- Update 4 listings each week
- Update 10 properties every 10 days
- Add public housing and LIHTC Listings
- Determine days/weeks property added to move in
- Determine number housed/recorded through Padmission
- Use MLS for individualized searches
- Utilize Padmission and other resources at provider meetings

To demonstrate the activity in Padmission, we are pleased to report the following registrations:
- 117 case managers utilize the platform regularly
- 127 property managers and private landlords are active and engaged
- 686 units are available for rent
- 4 Housing Locators

Through the HST and a defined process, we have learned that having a dedicated team helps to minimize challenges in a competitive housing environment, especially when negotiating with hesitant landlords. The more recent and new practices include landlord incentives at 2x rent for security deposits; including adding a 3rd month for prioritized ESG-CV. Additionally, we provide incentives to people who experience barriers in the screening and application process such as evictions; criminal background challenges; no income; fleeing DV, sexual assault, dating violence, or human trafficking.

Since the HST just completed its first year (10/2021 to 9/2022), FL-510 is using landlord data to:
- Confirming the percent below FMR
- Expanding reporting on where rent is based on income
- Evaluating percent of listings resulting in placements
- Identifying demographic differences related to move-ins
b. **Leveraging Healthcare Resources.**

FL-510 is fortunate to include Sulzbacher which provides and addresses all aspects of homelessness including housing, income and health care. Since Sulzbacher’s opening in 1995, they have expanded services to offer street outreach, primary health, behavioral health and dental care for all ages as well as permanent housing, job placement and early learning.

Funded through the Health Resources and Services Administration (an agency of the US Department of Health and Human Services), Sulzbacher offers comprehensive healthcare to anyone in the community in need and its Health Centers are classified as Federally Qualified Health Centers (FQHCs) and are designed as safety net providers that serve medically underserved areas and populations.

For people experiencing unsheltered homelessness and for those identified in the Sulzbacher Unsheltered Chronically Homeless PSH project (48 clients per annum) will have access to mental health care as well other services vital to remaining in stable housing, see the Healthcare Leveraging Attachment. In 2020/2021, Sulzbacher Health Centers assisted 7,828 unduplicated patients and hosted 24,458 primary, dental and behavioral clinic visits (Sulzbacher’s Annual Report 2020-2021).

c. **Current Strategy to identify, Shelter and House Individuals and Families Experiencing Unsheltered Homelessness.**

(1) **Current Outreach Strategy**

FL-510 operates under several distinct core tenets, which include:

- **Responsiveness and Proactivity**
  - Rely and capitalize on existing relationships with a strong, collaborative network of organizations to increase responsiveness and improve the ability to respond and triage appropriately.
  - Seek out folks who may need assistance but may not be aware of services through regular street outreach, and relationship building with community social service organizations as well as people on the BNL.
  - In March 2020, outreach was modified to respond to the pandemic, which included the formation of a dedicated COVID-19 Shelter Task Force (a Mayor's office, homeless providers, hospitals, and community stakeholder collaborative) and a CV protocol to help support people experiencing homelessness. Enhanced services included COVID (CV) screening, testing, and vaccination support.

- **Quick, High Quality, Person-Centered Service**
  - Encourage quick, high quality service. Utilize schedules and plans to maintain CoC-wide coverage with Outreach team members that have lived experience, represent the community and have the ability to inspire connection and engagement. Our Outreach teams tailor their approach to meeting people and building trust - focusing on the person experiencing unsheltered homelessness (person-centered) and engaging with them where they are.
Over time and when interested or if other support services are needed, the Outreach workers direct people to the Urban Rest Stop, one of the Coordinated Entry System’s primary points of entry for housing and other support services (Dental, medical, ER shelter).

To deliver person-centered services throughout 100% of Northeast Florida CoC, we utilize a combination of traditional and more modern/tech-inspired approaches:

**Mental Health Resource Center/QUEST**
- Mental Health Resource Center’s QUEST Homeless Outreach Program has been providing supportive services to homeless individuals since April 1997. The primary services offered are designed to assist individuals in seeking, obtaining, and maintaining housing. Intake Specialists provide all necessary services to ensure individuals’ needs are met. Quest provides Coordinated Intake services to Clay, Duval, and Nassau Counties. Intake specialists complete assessments at MHRC’s Homeless Service Center at hot-spot locations throughout the three county areas, and on the streets during street outreach. QUEST staff responds to calls for assistance from local businesses and individuals.

**Hope Street Outreach Team**
- Sulzbacher’s HOPE Teams are street outreach teams that work to engage and bring services to those persons experiencing homelessness who are living on the streets in Downtown Jacksonville and at the Beaches. Designed with a medical focus, the HOPE Teams utilize trained medical outreach specialists to engage individuals and begin to build the trust needed to provide services. The HOPE Teams distribute clothing, blankets, food, water, and basic hygiene items to their clients. Medical and psychiatric staff travels with the van to provide medical outreach. Sulzbacher operates two HOPE Teams, one serves the greater downtown area, and a second team serves the communities of Jacksonville Beach, Neptune Beach and Atlantic Beach.

**SSVF Outreach Team**
- 1 Outreach Team Lead; 5 Navigators; an Intake Administrative Assistant; and an Eligibility Screening Specialist

Strategies being implemented to address the most vulnerable people experiencing unsheltered homelessness:

1. **Housing Problem Solving Team (August 2022)**
   a. 1 Outreach Team Lead and 2 Navigators
      i. Within the first month (September 2022), a Navigator has spoken over 100 people seeking some level of support.
   b. Using a housing problem solving approach can prevent homelessness and help people exit homelessness more quickly, by helping households use their strengths, support networks, and community resources. Other benefits include reducing trauma, taking client choice into account, and reducing inflow into emergency shelter which increases capacity for the most vulnerable populations.
2. **Simtech, Street Outreach, Show the Way Mobile App**
   a. During the PIT Counts of 2021 and 2022, FL-510 used the Simtech Counting Us Application to conduct surveys. As a result of this experience, we are in discussions to deploy the Street Outreach, Show the Way App as well, with the roll-out expected within the 4th quarter of 2022.
   b. The Show the Way Mobile App will allow street outreach teams, navigators and other first responders to identify and capture information real time, including tracking any possible services or resources provided.

3. **The Urban Rest Stop Shuttle** is a service where people experiencing homelessness can obtain transportation to and from vital community resource locations during weekdays to access essential services and supports. The Urban Rest Stop Shuttle Bus will provide shuttle services from various locations throughout Downtown Jacksonville, Monday – Friday.

4. **Social Services Bus** will provide access to various services and will target hot spots identified in the community. It is expected to begin in January 2023.

**Community Outreach Practices:**
- Biweekly, multiple navigators set out to conduct standard street outreach, mostly in “hot spots” across Duval, Clay, and Nassau.
  - For example, a growing population of people experiencing homelessness have begun congregating off Broad St between State and Union St. Our SSVF navigators can visit and inquire about veteran status. In 2022, the SSVF Navigation Team will implement biweekly street outreach. For location decisions, our front lines staff (and anchor organizations) will be integral.
- Community (various, not all-inclusive)
- Missions
  - Respond weekly/as needed
- Occasionally, the CoC is contacted by the Mayor’s Office regarding homeless encampments around Duval County. Our Outreach teams coordinate and deploy navigators to make contact with the encampment within 24 hours of the request.
- VA’s Community Resource and Referral Center
  - Twice weekly, Monday and Wednesday from 9:30 am until 1:00 pm

(2) **Current Strategy to Provide Immediate Access to Low-Barrier Shelter and Temporary Housing for Individuals and Families Experiencing Unsheltered Homelessness.**

FL-510 depends on a collaborative spirit and team effort to provide low-barrier emergency shelter or other temporary accommodations to individuals and families experiencing unsheltered homelessness.
In early March, FL-510 began efforts to mitigate the potential impact of the COVID-19 pandemic on those experiencing homelessness. The CoC started by forming a COVID-19 Shelter Task Force in collaboration with the Mayor’s Task Force on Homelessness, the health department, all local shelters, healthcare and hospitals, law enforcement, etc. From there, we developed a community-wide COVID-19 shelter protocol, which included screening everyone entering shelter facilities, reducing capacity, performing routine cleanings of each shelter campus, enforcing social distancing requirements, and providing instructions on how to handle a situation in which someone tested positive for the virus. Overtime this protocol evolved to address each new variant and the community need. Ultimately, we implemented an online referral system.

Preventing the spread of COVID-19 among those experiencing homelessness was not an easy task. It took continuous commitment and fortitude from staff, agencies, and especially the frontline workers – they are and will always be the true heroes of this effort.

- 2020, the CoC moved 397 households (HHs) experiencing homelessness into temporary, non-congregate shelter of those HHs, 117 moved into permanent housing.
- 2021 – 619 HHs served; 522 Non-congregate Shelter; 51 Housing Prevention and 265 Rapid Rehousing

In early 2021, FL-510 launched Pathway to Home (PTH) in collaboration with the City of Jacksonville and a host of agencies on the COVID-19 Shelter Taskforce. With shelters still at reduced capacity to prevent the spread of COVID-19, the PTH provided 30-day isolation facilities for individuals experiencing unsheltered homelessness in areas that posed public health risks. We placed more than 50 individuals in temporary shelter and provided case managers for each program participant to assist with finding long-term housing solutions and connecting them to additional resources such as employment services, disability benefits, social security and more.

Following Pathway to Home, FL-510 established a new, low-barrier shelter to serve as a bridge to resources and a temporary living space for those experiencing unsheltered homelessness in areas that posed public health risks. After a generous donation of an empty building from local property owners, a total of 165 people living on Jacksonville’s streets chose to enroll in this Temporary Bridge Shelter, and homeless service providers made a commitment to ensure each client had an exit destination within 30 days. Shelter staff held resource fairs to provide access to healthcare providers for individuals staying in the shelter, conducted 1-on-1 problem-solving conversations, and connected with local businesses to provide employment opportunities to anyone interested. After 30 days, 104 clients successfully exited to shelter, i.e. permanent housing, emergency shelter, and boarding houses.

(3) Current Strategy to Provide Immediate Access to Low Barrier Permanent Housing for Individuals and Families Experiencing Unsheltered Homelessness.

FL-510 works tirelessly to rapidly house individuals and families experiencing homelessness in low-barrier, permanent housing.
FL-510 has a robust partnership with Community Solutions, an international powerhouse in the sphere of homelessness. In March 2019, Community Solutions in partnership with Home Depot awarded FL-510 $600,000 in grant funding to reach functional zero for Veterans, we were one of seven, large communities across the nation selected, while we continue to work on this goal, and were certainly impacted by COVID-19, we have gained much knowledge and refined our processes and most especially client-centered care. Moreover Community Solutions remains dedicated to the goal of ending homelessness and working closely with us to reach this milestone. In early 2022, Community Solutions purchased two apartment complexes in Jacksonville for the distinct purpose/priority for housing people experiencing homelessness. Currently, FL-510 is working to roll out the next phase of Build for Zero.

Over the past three years, the Supportive Services for Veteran Families (SSVF), has achieved the following:

- 2019 --Housed 209 HHs; 51 HUD-VASH Referrals
- 2020 --Housed 177 HHS; 113 HUD-VASH Referrals
- 2021 --Housed 130 HHs; 149 HUD-VASH Referrals

FL-510 has a long, cooperative relationship with Victim Services providers in Northeast Florida, including Hubbard House, Micah's Place, and Quigley House. In fact, the CoC and Hubbard House partnered in 2015 to create Safe Spaces, a pilot project focusing on providing Domestic Violence (DV) survivors with RRH years before DV bonus funding was available on a large scale. Leveraging this pilot project and strong partnerships, the CoC has successfully applied for and been awarded approximately $1.5 million in DV Bonus funding, as well as standing up a DV Non-congregate shelter during the height of the COVID-19 pandemic in NE FL supporting 63 HHs with 26 housed. We could not do this work without strong partnerships!

Through these relationships, we are also working with the Florida Department of Children & Families and Domestic Violence Program staff regarding a new pilot program, Domestic Violence Housing First (DVHF). We value our DV partners and continue to evaluate community needs collectively and establish opportunities to serve our neighbors better.

FL-510 and the Jacksonville Housing Authority (JHA) have a long history of working together to provide housing assistance for people experiencing homelessness. Most recently, we have partnered together to house more than 89 HHs with Emergency Housing Vouchers with more in process. JHA, as referenced in the PHA Letter of Commitment, is dedicated to working with FL-510 to pair vouchers with CoC funded supportive services; and will work with FL-510 and other stakeholders to develop a prioritization plan for a potential allocation of Stability Vouchers or a preference for general admission to the Housing Choice Voucher Program. JHA also expects to apply for 500 Stability Vouchers and will set aside 150 for people experiencing homelessness. JHA is also considering a preference for general admission to the Housing Choice Voucher program with an expected start date of 2024.
d. Updating the CoCs Strategy to Identify, Shelter, and House Individuals Experiencing Unsheltered Homelessness with Data and Performance.

FL-510 continuously updates the CoC’s Strategy to Identify, Shelter, and House Individuals Experiencing Unsheltered Homelessness with Data and Performance. We rely on regular data and performance evaluation to help inform and improve the CoC system of care. Examples of the most recent/relevant system reviews and the resulting system changes include:

- FL-510 Feasibility Analysis and Implementation Report, March 2018, Focus Strategies
- Built for Zero, 100 Day Challenge for Veterans, 2019, Community Solutions
- FL-510 Rapid Rehousing Learning Collaborative, 2020, National Alliance to End Homelessness
- FL-510 Youth 100 Day Challenge, March 2020, Rapid Results Institute
- FL-510 Coordinated Entry Learning Collaborative (CELC), February 2022, Trellis Consulting
- FL-510 Coordinated Entry System Disparities Analysis, March 2022, Focus Strategies
- FL-510 COVID-19 Response, March 2020 – to current

The FL-510 Feasibility and Analysis Report stated that “it is possible to achieve a significant reduction in unsheltered homelessness in the Northeast Florida CoC through more effective use of the existing inventory of housing interventions.” All three scenarios Focus Strategies modeled showed that, based on performance, there is sufficient flexibility in the system to accommodate each household’s specific needs while still meeting the target goal of reducing unsheltered homelessness by 50% over a two year period. The most promising of the three scenarios would involve using a progressive engagement model when serving most of the unsheltered households in need of housing interventions.

A few of the strategies recommended and implemented from the above system analyses, 100-Day challenges and learning collaboratives and real-time response to COVID-19 are:

- Landlord Engagement
  - Hired and implemented a Housing Services team in October 2021, supported by PADMINION, a web-based platform, available and utilized CoC-wide
- System-wide Diversion
  - Hired and implemented a Housing Problem Solving team in August 2022
- Coordinated Entry
  - Unified and more regular check-ins/CE report evaluations
    - Weekly CELC and monthly Coordinated Entry Committee meetings
  - Modified system entry with fewer triage questions: These questions, plus the person’s self-report of homelessness, is all that is needed for CE.
  - Utilize Simtech Street Outreach, Show the Way App to improve outreach coverage including law enforcement, healthcare, etc.
- By Name List Activity
The new practices and activities to be funded under this NOFO include Sulzbacher’s Unsheltered Chronically Homeless PSH (SUCHPSH) program which will expand FL-510’s ability to provide housing and services to chronically homeless clients who have repeated misdemeanor arrests and to help those with severe mental illness who rotate through the jail due to non-violent misdemeanor arrests. Providing immediate access to low barrier permanent housing – Sulzbacher operates three permanent supportive housing programs with a capacity of 76 units of PSH. This project request would increase that capacity to 124 units.

Rapidly housing individuals with histories of unsheltered homelessness will focus on the chronically homeless with a priority on people 55 years and older. Currently there are 191 individuals who are 55+ and chronically homeless. This emerging and growing population is also a priority population for ESG-CV as well as the Emergency Housing Vouchers.

e. Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness.

FL-510’s approach to ensuring program success in identifying HHs experiencing or with history of unsheltered homelessness include:

- A definitive plan that is person-centered
  - Street Outreach that meets people where they are
    - Housing Problem Solving Team (August 2022)
    - Simtech, Street Outreach, Show the Way Mobile App (4th Quarter 2022)
    - The Urban Rest Stop Shuttle
    - Social Services Bus
  - Prioritization
    - This program specifically targets chronically homeless unsheltered persons living on the street who are repeatedly arrested for misdemeanor offenses, most of whom are suffering from severe mental illness. Clients are identified by the Jacksonville Sheriff’s Office, and through the Sulzbacher’s street outreach teams.

- Partner agencies with proven success
- Regular data/performance evaluation

FL-510’s program and Coordinated Entry prioritization process adoption will follow the standard protocol:

- Coordinated Entry Committee draft and submit to the Northeast Florida CoC Governance Board for review, revision and approval
  - Once approved by the CoC Governance Board, present the draft to the General Membership for review, revision and approval
    - Once approved by the General Membership publish across the CoC
    - Set training schedule
- Implement CoC wide
FL-510’s mode of operation is continuous improvement. While this is not an exhaustive list, our community boasts a supportive and collaborative stakeholder community, in leadership and government (currently – the City of Jacksonville Critical Quality of Life Committee). We work with national partners that expand our knowledge as well as capacity like Community Solutions and the recent purchase of two apartment complexes. We partner with JHA, a strong and responsive housing authority providing the opportunity for Emergency Housing and Housing Choice Vouchers. We seek out opportunities to utilize technology (Show the Way App) to connect quickly and easily with people where they are. We are deploying a Housing Problem Solving team and partnering with organizations (Sulzbacher, an FQHC and the Health Planning Council of Northeast Florida) to provide access to health care.

FL-510’s success depends on our ability to provide housing for our neighbors experiencing unsheltered homelessness.

f. Involving Individuals with Lived Experience of Homelessness in Decision Making.

FL510 works with a Consumer Advisory/Advocacy committee to help define and inform our communication strategy, service delivery and decision making. The words we use are powerful, and we must ensure that we do not minimize or re-traumatize people as we encourage participation. It is with great consideration, we engage and communicate.

Our outreach efforts are further refined by consistently employing people with lived experience at all staff levels. In fact, the Collaborative Applicant (CA) employs experts in homelessness/lived experience from across the organization (c-suite, director, managers/team leads, etc.) One of the CA c-suite staff members is responsible for helping manage the CoC work, actually contributing to gathering the information to populate this application and CoC Plan, and is responsible for drafting this and most of the answers written within it. We must give great care to the words we use – they are powerful. They can create, and they can destroy. We are focused on creating opportunities that help solve homelessness. See Lived Experience Support Letter.

g. Supporting Underserved Communities and Supporting Equitable Community Development.

FL-510’s most recent step to best understand and support underserved communities included a Coordinated Entry System Disparities Analysis conducted by Focus Strategies in March 2022. Through this evaluation, Focus Strategies provided insight into how underserved communities in our geographic area interact with the homeless system, including a description of those populations.

As part of an analysis of the existence of racial and ethnic disparities in the FL-510 system of care, the CoC requested that Focus Strategies assess the relationship between client demographic characteristics, access to, experience in, and outcome of the Coordinated Entry System (CES). Focus Strategies investigated potential disparities in enrollment in CES, assessment scores and time between enrollment and exit. Where disparities existed, they explored the factors associated with racial and ethnic differences. Separate analyses were carried out for three subpopulations –
adult only households in which the head of household was 25-years of age or older, households with minor children, and adult-only households headed by someone under age 25.

Overall, Focus Strategies found evidence of racial disparities in who was enrolled in CES, average assessment scores, the probability of scoring in a range associated with specific housing project types, and the destination at exit from CES. Compared to white households, Black households were overrepresented in CES, had lower average assessment scores and were less likely to score in the range for permanent supportive housing (PSH). Additionally, Black clients were less likely to exit to a permanent housing destination and more likely to exit to an emergency shelter (ES).

An examination of characteristics associated with these disparities yielded mixed findings. In general, Black clients were less likely than white clients to have a prior living situation of literal homelessness (specifically, ES and in some cases unsheltered) and more likely to have a prior living situation of family/friends. They also found evidence that the presence of a disability (and in some cases, the number of conditions/disabilities) was associated with race, with Black clients generally being less likely than white clients to report a disabling condition and fewer conditions/disabilities in aggregate.

In general, findings on the presence of ethnic disparities in CES were mixed. They noted that Hispanic/Latino households were underrepresented relative to people in households with incomes less than 125% FPL. For Adult-Only and Family households, ethnic differences in assessment scores were negligible, while Hispanic/Latino TAY scored higher on average than non-Hispanic/non-Latino TAY (though findings are tempered by the small number of Hispanic/Latino TAY (n=7)). In terms of outcomes, there was suggestive evidence that Hispanic/Latino Adult-Only and Family households were more likely to exit to permanent housing compared with non-Hispanic/non-Latino households.

Focus Strategies provided the following recommendations:

- Undertake a qualitative analysis of CES involving people with lived experience. Although the current analysis illuminates the existence and extent of racial disparities, it does not provide insight into the underlying causes. A qualitative analysis of CES, involving a broad range of stakeholders, can help fill in these gaps as well as suggest specific areas for change and/or improvement.
  - The CoC planned to present this information to the community on September 28th which will include the Consumer Advocacy Committee. However, due to Hurricane Ian – this meeting had to be rescheduled.

- Consider adding factors to the CES prioritization process that are correlated with vulnerability and compensate for disparities in average assessment scores. Identifying these factors is dependent on local conditions, but one common measure included in many communities is geography (e.g., weighting by zip code or census tract for areas that are economically/socially distressed).

- Consider developing/targeting homelessness prevention resources to communities of color in which residents are likely to experience housing instability.
FL-510’s current strategy to provide outreach, engagement, and housing interventions to serve populations experiencing homelessness that have not previously been served by the homeless system at the same rate they are experiencing homelessness are as follows:

- **Outreach**
  - Traditional teams
  - Show the Way App
  - Social Services Bus
- **Engagement**
  - Person-centered and trauma-informed
  - Housing Problem Solving
  - Urban Rest Stop Shuttle
- **Housing Interventions**
  - Vouchers
    - Emergency
    - Housing Choice