
Day 1 Families: Launch Materials

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Overview of Day 1 Families Funding

Changing Homelessness, Inc. was awarded a generous grant of \$2.5 million from the Bezos Day 1 Families Fund grant program. These funds are meant to help ensure that families with children under 18 years of age experiencing homelessness are able to get the resources and housing they need.

As Jacksonville, FL prepares to implement its Bezos Day 1 Families Fund grant, we want to ensure that these funds are responsive to the unique needs of families in our community. To that end, we came together to establish a shared goal around family homelessness in Jacksonville, determined an agreed upon way to measure progress toward that goal, and surfaced ideas for how to use these funds to make progress toward that goal.

Vision & Targets

- Vision
 - In our community, no one experiences the tragedy and indignity of homelessness—and everyone has a safe, stable, accessible, and affordable home.
 - Targets:
 1. **DRAFT:** We are an integrated family system: we know who needs our help, the full scope of our shared resources, and we can quickly connect people to resources.
 - Team to help refine/make measurable the goal: Edin Sabanovic, Astoria Harris, Cindy Harpman, Heather Larson, Beth Mixson, Katie Clancey, Cosmos Cranston
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2. By June 1, 2024, we will have increased our average monthly family housing placements by 15%.

Ideas for Improvement

System Improvement

We are an integrated family system: we know who needs our help, the full scope of our shared resources, and we can quickly connect people to resources.

1. Family BNL Meeting
2. Quality BNL of currently homeless families
3. Someone who handles each family to identify their specific need
4. Circle back to families that could not be housed/assisted
5. Have a central person to handle down payments (track + make) for the family
6. Create POC for all funding resources in our community to assist in utilizing as a first stop assistance
7. Create a position for a community partner liaison who is tasked with educating and training outreach staff, CE and case managers on community resources and how to navigate them
8. All current providers within the HRS need to in some capacity have access to or be an access point for CE
9. Community partners identify who is willing to financially address homelessness issue and what role they would play
10. Data warehousing between HMIS data and client-level non-HMIS data (where possible)
11. Have identified resources for families needs and barriers
12. Provide support for parent to attend training to gainful employment (ex.: CNA, FSCJ certifications such as HVAC, welding, etc)
13. Digital literacy skills (tablet/laptop, wifi)
14. The ability to spend money as needed to address homelessness
15. Ask clients what they need to assist them in their housing plan! More input from clients/less from us (about what is needed)
16. Intentional and compensated involvement in decision making of folks with lived experience
17. Increasing housing placements; use known entities who frequently see homeless families

18. Involve small agencies and non housing providers (e.g. daycare programs, food pantries, JSO, churches, school initiatives, etc.)
19. Use technology more - less people having to make several calls and connect dots
20. Increase housing placement - tap into agency website to section out the homeless family requests
21. Intranet internal communications across all agencies to provide connections to resources
22. Create online directory with flowchart type navigation
23. Create a resource book of shared resources so providers are aware of all available pots of funding
24. 24-hour rotation of case management or 2-1-1 to answer calls and enter into CE

Increased Housing Placements

By June 1, 2024, we will have increased our average monthly family housing placements by 15%.

1. Transportation (not the bus)
2. Better transportation support (i.e. Lyft)
3. Transportation, medical, and utility funding
4. Daycare, child care
5. Childcare outside of traditional hours
6. Funding for childcare while waiting for eligible placement
7. Strengthening the housing services/collaboration platform (padmission) to increase placements
8. Database that all agencies has access to with 2nd chance PM/landlords
9. Hire private attorneys to clear evictions quickly
10. Master leasing units with affordable fees for a total of 24-month lease
11. Master lease apartments
12. Master leasing would be great especially since the population we serve can come with many barriers as it relates to leaving
13. Cash assistance
14. Funding for direct cash assistance (i.e. groceries)
15. Direct cash assistance
16. Direct cash assistance for 6 months after placement
17. No cost or low-cost bank accounts
18. Work with landlords and property owners to allow access to more affordable places

19. Create partnerships with landlords in community
20. 6 month mortgage payment
21. Rent bonds
22. Moving van assistance
23. Flexible funding for meal plan in college/university
24. Flexible funding (e.g. deposit)
25. Fund for application/admin fees (rent)
26. Provide deposits
27. Flexible funding for move into units
28. Pay application fees
29. Funding for non traditional needs (previously , legal fees, car repairs, etc.)
30. Cover application fees, credit repair, car repair and maintenance, transportation
31. Funding for birth certificate replacement
32. Flexible funds
33. Money to pay off debt to approve
34. Pay off past due traffic fines for clients who want to take employment
35. Paying off debts that prevent housing (evictions, JEA, credit/medical/collections preventing approval)
36. Funding for furniture
37. Furniture (storage, delivery, setup)
38. Broaden definition of the family (can include non-custodial adults such as grandparents)
39. Funding for household supplies (cleaning, basic necessities like bedding, linens, trashcans, shower curtains, etc.)
40. Multi-family buildings incentives for landlords to take our families
41. Work with landlords/provide funding to accept families with past evictions + criminal histories
42. Landlord incentives
43. Mobile food delivery for those who only have bus transportation or a way to bring groceries
44. Funding JEA assistance (not just arrears or deposits)
45. Paying the difference of FMR or rent reasonableness
46. Pay 100% of costs rather than a portion
47. Buy cars for families who have ability to insure & drive
48. Start our own property management company focused on family sized housing
49. Expedite benefits procession (e.g. SNAP, SSI, ELC, others)

Plan for Implementation

System Improvement

Project 1: Integrated Hub (powered by a person)

Team: Katie Clancey, Astoria Harris, Tiyana Cohen, Maria Oxford, Oliver Green, Brandy Finley, Joseph Negron

First Meeting: Monday, June 5, 2023 @ 3pm

Meeting Link:

<https://us06web.zoom.us/j/88481738879?pwd=MXBTdUFzSzQyanY0VEhya1B2RTE4QT09>

Increased Housing Placements

Project 2: Flexible Funding to address barriers to housing that cannot be funded by other sources

Team: Lisa Dynes, Astoria Harris, Beth Mixson, Katie Clancey

First Meeting: Thursday, June 1, 2023 @ 11am

Meeting Link:

<https://us06web.zoom.us/j/81633389315?pwd=bzk1NENWbGs0eVdDTklyVmJQcGs0QT09>

Project 3: Direct cash assistance

Team: Robbie Conrad, Edin Sabanovic, Vera Brown-Floyd, Joseph Negron, PLE from Astoria, Heather Larson

First Meeting: Monday, June 5, 2023 @ 3:30pm

Meeting Link:

<https://us06web.zoom.us/j/89471415317?pwd=WGQxYkMzQUVRUU1VT0dhS2NhS0g4Zz09>

Project 4: Master leasing & Risk mitigation

Team: Beth Mixson, Dwan H, Shannon Nazworth, Heather Larson, Cindy Harpman, Cosmos Cranston

First Meeting: Thursday, June 8, 2023 @ 1pm


Meeting Link:

<https://us06web.zoom.us/j/82751754948?pwd=ckdQV1lvMDRmblllNyZvMk5HMTU9rUT09>