

# Northeast Florida Continuum of Care Referral Guide

## Information & Referrals/Hotlines

First Call		211 or 904-632-0600
Legal Aid	126 W. Adams St.	904-356-8371
Three Rivers Legal Services		904-394-7450
Florida Abuse Hotline		1-800-962-2873
First Step, Batterer's Intervention		904-354-0076 ext 283
HIV Hotline		1-800-352-2437
Direct Express (Social Security Card)		1-888-741-1115
Suicide Hotline		1-800-273-8255

## Substance Abuse Services

Gateway Detox	555 N. Stockton St.	904-387-4661
Gateway Screening		1-877-389-9966
City Rescue Mission	234 W. State St.	904-387-4357
River Region		904-899-8535
Salvation Army ARC		904-641-2122
Alcoholics Anonymous		904-399-8535
Narcotics Anonymous	1120 Hubbard St.	1-352-771-2700
Alco Service Center		904-355-1334

## Emergency Assistance: Food & Financial

Arlington Community Services (Residents only — appts made 8:00 - 9:00, Mon - Fri)	1450 Rogero Road	904-503-8496
Catholic Charities	1470 West 13th St.	904-632-0600
City of Jacksonville Emergency Assistance Line: appts only, call Mon-Fri 9:30am (rent, mortgage, utility)	1809 Art Museum Dr.	904-630-2469
Downtown Ecumenical	215 N. Ocean St.	904-358-7955
Jewish Family Services: Mon 9:00 am for past due rent, mortgage & utilities, Wed 9:00 am for deposits, Tue & Thur 1:00 - 3:00 pm for food		904-448-1933
N.E. FL Community Action : (served by zip code) Utilities & rent	Kennedy Center, 1133 Ionia St.	904-632-1462
Salvation Army: Food pantry Tue & Fri 8:30 - 11:00 am	900 W. Adams St	904-356-8641

## Shelter

I.M. Sulzbacher	611 E. Adams St.	904-359-0457
Sulzbacher Village		904-394-4950
City Rescue Mission	234 W. State St.	904-387-4357
Salvation Army	900 W Adams St.	904-356-8641
Trinity Mission	622 W. Union St.	904-355-1205
Hubbard House (Duval, Nassau)		1-800-500-1119 904-354-3114
Quigley House (Clay County)	3015 Parental Home Rd	904-824-1555
Youth Crisis Center		904-725-6662
Inn Ministry (expecting mothers)		904-388-7730

## Government Assistance

Department of Children & Families	5000-1 Norway Ave	1-888-762-2237
EBT Card Replacement		1-888-356-3281
Department of Health	515 W. 6th St.	904-253-1070
Birth Certificates	1217 Pearl St.	904-359-6900 opt. 1
Jacksonville Housing Authority	1300 Broad St.	904-630-3810
Social Security Office	7185 Bonneval Rd. 1685 Dunn Ave.	1-800-772-1213
Immigration		1-800-375-5283
Medicaid Manage Careline		1-877-711-3662
WIC		904-253-1500

## Services

Clara White Mission: Housing, meals, job training	613 W. Ashley St.	904-354-4162
JASMYN: Housing and health services (ages 18 - 24)		904-389-3857
Emergency Pregnancy Services, Mon - Fri 9 am - 4 pm, walk-ins: free pregnancy tests, clothes, counseling & diapers	1637 Kings Rd. 6903 Merrill Rd.	904-308-7510 904-446-9009
Women's Center of Jacksonville: Counseling services and education		904-722-3000
Women's Help Center		904-398-5143
Lutheran Social Services: HIV/AIDS care, refugee services, money management	4615 Phillips Hwy.	904-448-5995
North Florida Aids Network (NFAN): Assists with housing, food, and counseling	1045 Riverside Ave.	904-356-1612
Link & Quest: Mentally ill & homeless services	301 North Catherine St.	904-358-2411
Victim Services		904-630-6300
JREC: Case management, health care, job training	1024 Superior St.	904-301-2400
Mission House: Rapid Rehousing, case management, food and clothing	800 Shetter Ave. Jax Beach, FL	904-241-6767

## Medical

UF Health (Shands) Medical Center	904-244-0411
UF Health (Shands) Financial Evaluation	904-244-4015
Ryan White Eligibility	904-508-0710
We Care Clinic (IMS)	904-394-8069
Beaches Community Healthcare (IMS)	904-224-3550
Mental Health Resource Center (South)	904-642-9100
Mental Health Resource Center (North)	904-695-9145
River Point Behavioral Health	904-724-9202

## Transportation

Jacksonville Transportation Authority	904-630-3100
Greyhound	1111 W. Forsyth St. 1-800-231-2222

## Document Collection (I.D., Driver's License, etc.)

Duval County Tax Collector	231 E. Forsyth St. 910 W. 44th St.	904-255-2700
Voter ID Assistance		844-338-8743

## Veterans

Jacksonville VA Outpatient Clinic	1563 N. Jefferson St.	904-475-5800
VA Healthcare for Homeless Veterans Community Resource and Referral Center (CRRC)	605 W. Beaver St.	904-798-2800
Supportive Services for Veterans Families		(844) 367-7783; 904-394-1362
City of Jacksonville Military/Veterans Affairs; Veteran Service Officer	117 W. Duval St.	904-255-5522/5550
Veterans Readjustment and Counseling Center (Vet Center)	3728 Phillips Highway	904-399-8351
Veterans Crisis Line		1-800-273-8255 (Press 1 for veterans)

## Employment - Day Labor

Career Source	904-798-9222
Vocational Rehabilitation	904-348-2770
Ameriforce	420 E. 8th St. 904-353-1773
Labor Finders	1602 E. Church St. 904-358-7128
HireQuest Direct of Jax	4744 Edison Ave. 904-388-1129
Jacksonville Urban League	904-723-4007

## Housing

Liberty Center (women)	909 N. Liberty St.	904-353-0446
(men)	600 N. Washington St.	904-353-1698
Family Promise of Jacksonville		904-354-1818
Clara White Mission	613 W. Ashley St.	904-354-4162
I.M. Sulzbacher Housing Program	(Must have Case Manager Referral)	904-359-0457
Changing Homelessness		904-354-1100
(Coordinated Entry)		

