



# NE FL CoC

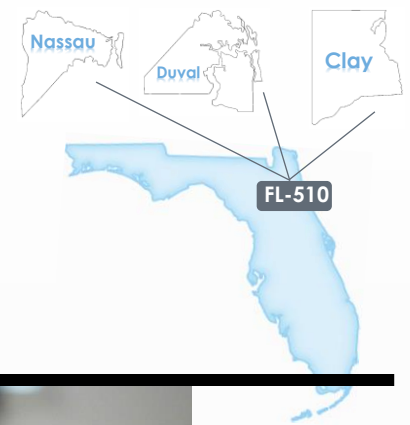
# March 14, 2024

Duval | Clay | Nassau – FL 510



# WELCOME CoC Members!



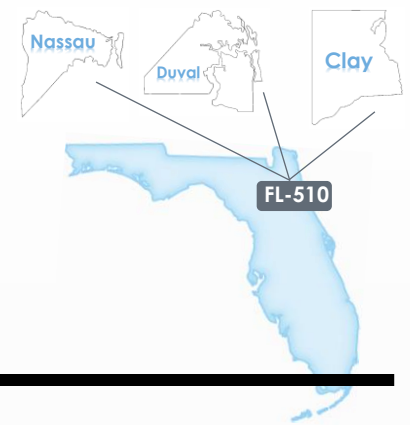


# General Updates

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Advocacy...





# General Updates

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## **EMERGENCY FOOD & SHELTER PROGRAM (EFSP) |**

Duval County will receive \$337,583 to supplement emergency food and shelter programs.

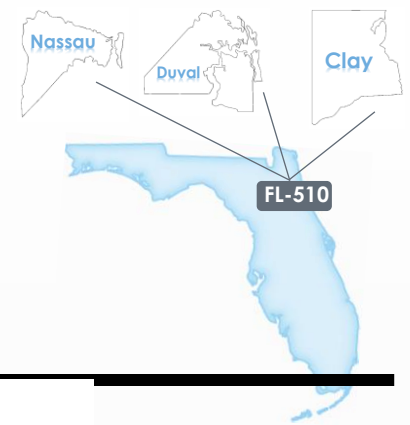
**Funding amount available to agencies = \$330,831**

**Purpose**

Supplement and expand on-going efforts to provide shelter, food and supportive services for homeless assistance. *Not to start new projects*

Annual Competitive Grant Process

Due to limited funding, requests must not exceed \$50,000



# General Updates

## EFSP |



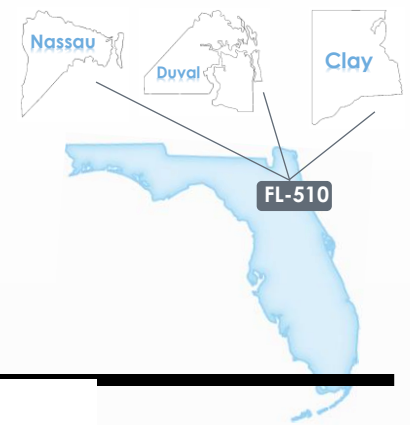
### ELIGIBLE APPLICANT ORGANIZATIONS

- Nonprofit, faith-based, and governmental organizations that provide food, shelter, and supportive services within the intent of the program
- Past EFSP participation is not a requirement
- Submit applications to the Local Board for funding (point of contact can be obtained via the EFSP website, [www.efsp.unitedway.org](http://www.efsp.unitedway.org))
- Must have a Unique Entity Identifier (UEI) - <https://sam.gov>
- Must have a Federal Employer Identification Number (FEIN) - <http://www.irs.gov>
- Maintain a checking account in the organization's name for EFSP deposits
- Pay vendors directly within 90 days for services provided
- Submit required reports

**Any agency that is awarded funds that participated in the EFSP in the past and has outstanding compliance exceptions must resolve them prior to the release of funds.**







# General Updates

## EFSP |



### ELIGIBLE SERVICES AND EXPENDITURES

#### FOOD SERVICES

- Congregate Meals
- Food Purchases
- Home Delivery Meals (e.g., Meals on Wheels)

#### SHELTER SERVICES

- Mass Shelters (e.g., local shelter facilities)
- Hotel/Motel (up to 90 days per phase)
- Rent/Mortgage (up to 3 months or 90 days per phase)

#### SUPPLIES AND EQUIPMENT PURCHASES

- Cleaning Supplies For Shelters, Feeding Sites
- Small Equipment Purchases Up To \$300 Per Item (e.g., microwave)
- Personal Protective Equipment

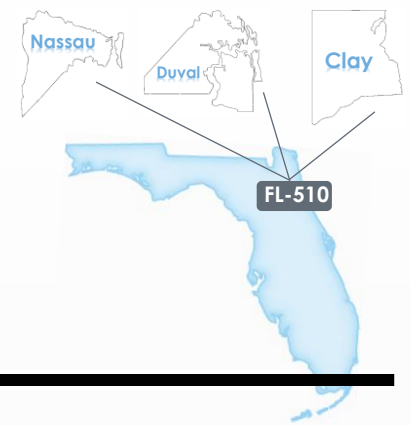


#### UTILITY SERVICES FOR CLIENTS

- (gas, electric, water), up to 3 months or 90 days per phase

#### ADMINISTRATIVE ALLOWANCE

- 2% of Jurisdiction's Award
- Local Board Determines Use



# General Updates

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## EFSP | Key Program Dates and Details

Spending period – October 1, 2022 to **December 31, 2024**

- Runs concurrently with Phase 40| **Spending end date December 31, 2024**

Applications/reference material on the CHI website **Thursday, March 14, 2024**

EFSP Office Hours – **Tuesday, March 26, 2024, 10:00am**

- All interested agencies are encouraged to participate, ***mandatory for new applicants***

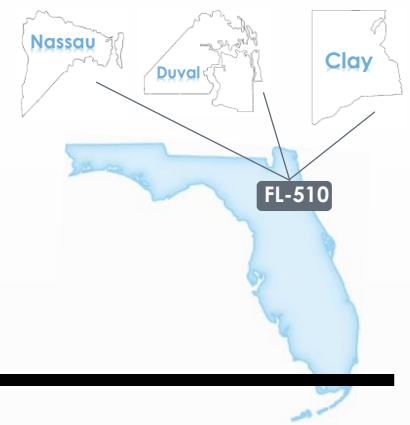
**Application Deadline – April 4, 2024, 5:00 pm**

**Applications Review Committee – Volunteers Needed!**

**If you are interested in serving, please contact us by Monday, April 1st.**

- **Monique Elton, [melton@changinghomelessness.org](mailto:melton@changinghomelessness.org)**
- **David Augustine, [daugustine@changinghomelessness.org](mailto:daugustine@changinghomelessness.org)**

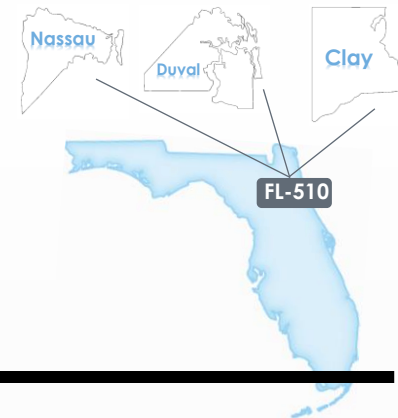




## Events & Announcements

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**What's new with YOU?**



# Events & Announcements

## MARKETPLACE HEALTH INSURANCE AGENT FRAUD

The Affordable Care Act (ACA), signed into law in 2010, is the name for the comprehensive health care reform law and its amendments. The law addresses health insurance coverage, health care costs, and preventive care. Consumers can enroll in health insurance plans through the **ACA Marketplace** on HealthCare.gov.

### 1 What is insurance agent fraud?

Fraud happens when an insurance agent enrolls someone in an insurance plan without their knowledge or gives them misleading information in order to make a sale. They may also make unauthorized changes to your plan.

### 2 Why does agent fraud occur?

Insurance brokers and agents are paid large commissions on health insurance plans. Currently, there's little policing or penalizing of this practice. Since people are earning a lot of money from it, fraud happens more often.

### 3 What should I do if I am a victim?

Contact your local ACA Navigator. Navigators are not insurance agents. We play a vital role in helping consumers prepare applications to establish eligibility and enroll in coverage through the Marketplace and potentially qualify for insurance affordability programs. Navigators will help you to report insurance agent fraud.

### 4 How will it be resolved?

At our first meeting, we will

- Call the Marketplace together
- Verify your phone number
- Verbally register a complaint about agent fraud
- File an appeal to remedy the tax issue

#### Complex Case filing

Your Navigator will then file a complex case online and may need some information from you.

#### Expect a phone call

You must be available for a phone interview from the Centers for Medicare and Medicaid (CMS). They will make three attempted calls. After the third call, if you don't respond, your case will be closed.

#### TALK WITH A NAVIGATOR TODAY

Call toll-free:  
(866) 295-5955

123covered.org



The project described was supported by Funding Opportunity Number NAVCA210430-03-00 from the U.S. Department of Health & Human Services, Centers for Medicare & Medicaid Services. The contents provided are solely the responsibility of the authors and do not necessarily represent the official views of HHS or any of its agencies.

## FRAUDE DE AGENTES DE SEGUROS DE SALUD EN EL MERCADO

La Ley de Atención Médica Asequible (ACA), promulgada en 2010, es el nombre de la ley de reforma integral de la atención médica y sus enmiendas. La ley aborda la cobertura del seguro médico, los costos de atención médica y la atención preventiva. Los consumidores pueden inscribirse en planes de seguro médico a través del **Mercado de Seguros** en HealthCare.gov.

### 1 ¿Qué es el fraude de agentes de seguros?

El fraude ocurre cuando un agente de seguros inscribe a alguien en un plan de seguro sin su conocimiento o le brinda información engañosa para realizar una venta. También pueden realizar cambios no autorizados en su plan.

### 2 ¿Por qué ocurre el fraude de agentes?

Los agentes comerciales (brokers) y agentes de seguros reciben grandes comisiones por los planes de seguro médico. Actualmente, hay poca vigilancia o penalización de esta práctica. Dado que ellos ganan mucho dinero, el fraude ocurre con más frecuencia.

### 3 ¿Qué debo hacer si soy víctima?

Comuníquese con su navegador(a) local. Los navegantes no son agentes de seguros. Hacemos un papel vital al ayudar a los consumidores a preparar solicitudes para establecer la elegibilidad e inscribirse en la cobertura a través del Mercado y potencialmente calificar para ayuda para poder pagar su seguro. Los navegadores lo ayudarán a denunciar el fraude de los agentes de seguros.

### 4 ¿Cómo se resolverá?

En nuestra primera llamada

- Llamaremos al Mercado juntos
- Verificaremos tu número de teléfono
- Registraremos verbalmente una queja sobre fraude de agente
- Presentaremos una apelación para solucionar el problema fiscal

#### Presentación de Casos Complejos

Luego, su navegador(a) presentará un caso complejo en línea y es posible que necesite cierta información suya.

#### Espere una llamada telefónica

Debe estar disponible para una entrevista telefónica con el Centros de Medicare y Medicaid (CMS). Harán tres intentos de llamadas. Después de la tercera llamada, si no responde, su caso se cerrará.

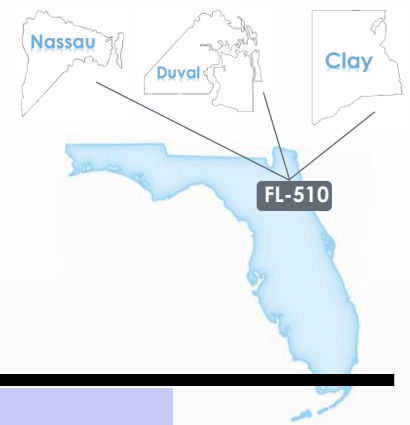
#### HABLA CON UN NAVEGADOR HOY

Llame gratis:  
(866) 295-5955

123covered.org



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# Events & Announcements

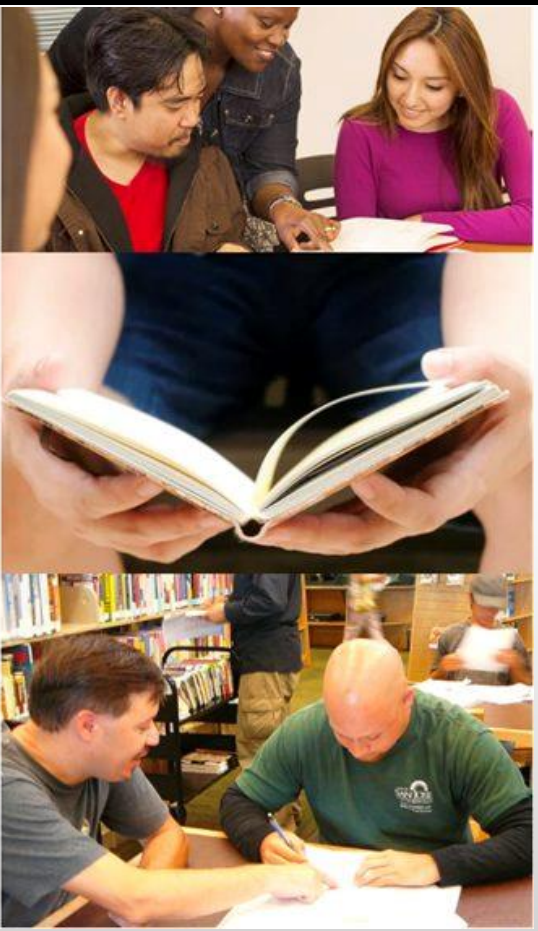
**CRM**  
CITY RESCUE MISSION

## TUTORS NEEDED

Help teach adults at CRM to read!

**JOIN US!**

[Volunteers@crmjax.org](mailto:Volunteers@crmjax.org)



GIVE BACK &  
**VOLUNTEER**  
AT PURPLE DOVE RESALE CENTER






**MICAH'S PLACE**

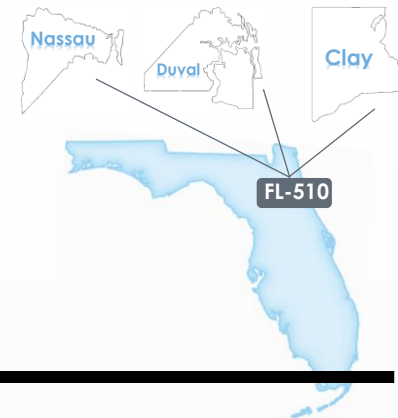


**PURPLE DOVE**  
RESALE CENTER



[www.micahsplace.org/volunteer](http://www.micahsplace.org/volunteer)





# Events & Announcements



## Sponsor a box

Join PSMJax in our new monthly sponsorship program.



### How to help?

Your \$20 monthly donation will clothe 20 people.



**NEW PHONE NUMBER**  
(904) 647-4083



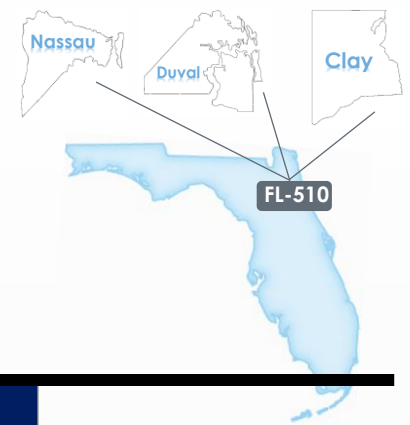
## URBAN REST STOP

Provided through a partnership with the **City of Jacksonville**, the **Urban Rest Stop** at Sulzbacher's Downtown Campus is a place for people experiencing homelessness to go during the day to receive services. Services include housing assessments, showers, meals, healthcare, mailboxes, shelter placement, job referrals and more.

**SERVICE HOURS:**

- ✔ **General Operating**  
Monday - Sunday  
7 days a Week  
9:30am-5:30pm
- ✔ **Housing/Needs Assessments**  
Wednesday & Friday  
10:00am - 11:00am
- ✔ **Meal Service**  
All Are Welcome  
7 Days a Week  
Lunch-Noon-1:00pm  
Dinner-5:00pm-5:30pm

www.sulzbacherjax.org  
(904) 647-4083



# Events & Announcements

## The 3rd WEDNESDAY of the Month

515 College Drive Middleburg, FL 32068

3:00pm to 6:00pm



WWW.EMMANUELPROJECT.ORG

Our mobile medical unit provides healthcare services to underserved and uninsured adult and pediatric populations throughout Northeast Florida.

*We Provide*  
**High-Quality  
No Cost  
Healthcare**

- Our Services**
- \* Medical Care for Adults & Children
  - \* School & Sports Physicals
  - \* Hypertension management
  - \* Healthcare Education

- Call  
904-479-0279
- Email  
support@emmanuelproject.org
- Instagram  
@EmmanuelProjectofNortheastFL
- Facebook  
Emmanuel Project (of Northeast Florida)

Patients must be at or below 200% of the federal poverty guidelines for their household size (as established by the Florida Department of Health), uninsured or limited access to healthcare.

Please join us for

# BREAKFAST LEARNING SERIES

Joint event for Duval and Nassau counties  
**Wednesday, March 20 • 9 – 10:30 a.m.**  
**Understanding CARD**  
 (Center for Autism and Related Disabilities)

CARD, or the Center for Autism and Related Disabilities, is a non-profit organization dedicated to supporting individuals with autism spectrum disorders (ASD) and related disabilities.

**Guest speaker**  
**Brett Walden, MPH:**  
 Education and Training Specialist III, UF Neurodevelopmental Pediatrics/CARD/FDLRS-MDC

Upon completion of this webinar, attendees will be able to:

- Gain a thorough understanding of CARD and its pivotal role in supporting individuals with autism spectrum disorders (ASD) and related disabilities.
- Embrace the knowledge gained as a tool for empowerment, fostering a sense of autonomy and confidence in navigating the resources and support available through CARD.



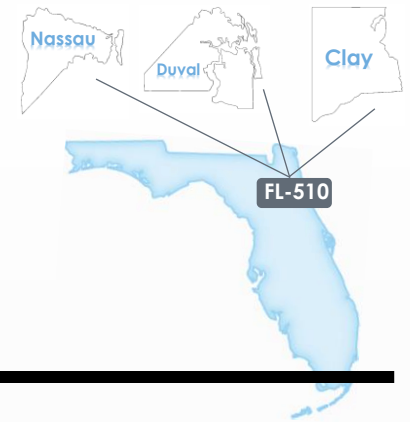
**Get registered today!**  
 To register, email [fss.bls.jax@fssnf.org](mailto:fss.bls.jax@fssnf.org) or call 904-402-4684

Connect to tune in and learn about featured topics in our community:  
**Zoom dial-in meeting details:** In Florida, dial 301-715-8592 or 646-558-8656  
**Meeting ID:** 378 224 0466

Breakfast Learning Series is free for parents, caregivers, social services professionals and the general public. The monthly programs provide beneficial information and opportunities for everyone involved with helping parents and raising children.

Accommodations for individuals with disabilities will be made upon request in advance. Interpreter services are provided free of charge for persons who are deaf or hard of hearing.





# Events & Announcements



**FREE TAX SERVICES**


**CALL FOR APPOINTMENT OR SCHEDULE ONLINE**

**Every Saturday | January 27 - April 13, 2024**

 **904-632-0600** 

 **unitedwaynefl.org (Choose 'GET HELP')**

 **BEAM | 850 6th Avenue S. Suite 400**

**SPRING 2024** 

## **FAMILY TO FAMILY CLASS**




**Free In-Person 8-Week Class!**  
**Sunday Afternoons**  
**Sunday, February 18th- April 14th**  
**3:00 - 5:30 pm**  
 (No Class Easter Sunday 3/31)

**Location:**  
**St. Catherine of Siena Catholic Church**  
**1649 Kingsley Ave**  
**In the Formation Building**  
**Orange Park, FL 32073**

Educational program for family, significant others and friends of people living with **Mental Health Conditions**

- Taught by NAMI-trained volunteers who are family members with lived experience and who can provide compassion and support
- Includes research related to the biology of brain disorders; gaining empathy, listening, and communication techniques; strategies for handling crises; care for the caregiver; support and services within the community

**2024 NAMI Jacksonville Family to Family Class Registration**



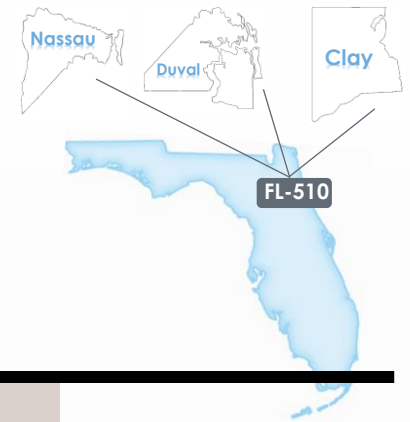
**SCAN TO REGISTER**

Please register and you will be contacted to confirm your spot in the class.

**LEARN MORE**  
<https://www.namijax.org/programs/family-to-family>

**We ask that you commit to the entire 8 week session to receive the full benefit of the course.**





# Events & Announcements

## INAUGURAL GOLF TOURNAMENT





**Monday, March 25, 2024**





**1131 Queens Harbor Blvd  
Jacksonville, FL 32225**

7:30 a.m. Check-in | 9 a.m. Shotgun Start  
\*Breakfast & Lunch will be provided\*




For sign-ups, sponsorships, or questions  
[hannah.sharp@uss.salvationarmy.org](mailto:hannah.sharp@uss.salvationarmy.org)  
 (904) 301-4852




## WINE GALA *Toast To Life*

IN CELEBRATION OF OUR 35TH ANNIVERSARY



**COMING SOON!**  
PLEASE CALL  
904.284.0340  
EXT317



Quigley House will be hosting our Annual Wine Gala this Spring, on Saturday April 20, 2024! We hope that you will join us as we toast to life! Please visit our website for sponsorship opportunities and ticket information.



Questions?



**Thank you!**