

People Count, 2025 Point-In-Time Report

Northeast Florida | Clay, Duval and Nassau counties

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LETTER FROM OUR CEO

Dear Community Partners, Supporters, and Friends,

Each January, we come together as a community to participate in the Point-In-Time Count—a vital effort to better understand the scope and scale of homelessness in Northeast Florida. While this annual total offers just a snapshot in time, it reflects something much deeper: the ongoing reality faced by our neighbors without a safe, stable place to call home.

The 2025 Point-In-Time Count was marked by a mix of challenges and reflections. Fluctuating weather, evolving relationships with our unhoused neighbors, and the lingering effects of the pandemic all shaped this year's effort. Despite these obstacles, more than 60 dedicated volunteers, partners, and staff canvassed Clay, Duval, and Nassau counties, listening, surveying, and connecting with individuals in need.

Numbers alone cannot capture the human stories behind homelessness. Every data point in this report represents a person—someone's parent, sibling, child, or friend. And while the Point-In-Time Count offers valuable insight, it is only one piece of a much larger picture. To strengthen this year's report, we've included data from our By-Name Lists—real-time tracking tools used by our Coordinated Entry teams—to provide a more complete and consistent view of homelessness in our region.

At Changing Homelessness, we believe that homelessness is solvable. And we know it takes all of us—service providers, funders, faith leaders, government partners, volunteers, and community members—working together with compassion, urgency, and resolve.

Thank you for your continued support. Together, we are creating a path forward—where housing is the foundation for healing, dignity, and hope.

With gratitude,



Dawn Gilman
Chief Executive Officer
Changing Homelessness

EXECUTIVE SUMMARY – 2025 POINT-IN-TIME COUNT

In the final week of January, Changing Homelessness, in collaboration with community stakeholders and volunteers, conducted the 2025 Point-In-Time (PIT) Count—a critical, though imperfect, snapshot of the number of people experiencing homelessness in our region.

Each year, we are reminded that this count is shaped by many variables: the weather, the number of volunteers, and most importantly, our relationships with our unhoused neighbors. These factors can significantly impact the visibility of homelessness on any given day.

In 2025, the weather played a unique role. On January 23rd, just one week before the count, a bitter cold snap pushed over 100 individuals into a cold night shelter at the beach. By January 30th—the first night of the count—warmer-than-usual temperatures saw attendance at that same shelter drop to just 50 people.

Volunteer participation also influences the data. The Northeast Florida Continuum of Care covers 2,056 square miles across Clay, Duval, and Nassau counties. This year, 60 staff members, partners, and volunteers mobilized over two days—January 30th and 31st—to survey known locations and connect with individuals experiencing homelessness.

Although the COVID-19 pandemic has largely faded from daily headlines, its long-term effects remain. Our community has observed a shift: individuals experiencing homelessness are more isolated and less engaged than in previous years. Before the pandemic, it was not uncommon for unsheltered neighbors to assist with the count—often pointing us toward others in need.

To better understand the full scope of homelessness beyond this single snapshot, this report incorporates data from our By-Name Lists, which are updated weekly by Coordinated Entry teams. While the PIT Count provides a moment-in-time view, the By-Name List offers an ongoing picture of those actively experiencing homelessness in our community.

In data analysis, trends require more than a single data point. While two points can form a line, it takes multiple, consistent data points to indicate a true shift. As such, we aim to offer a fuller picture—recognizing both the limitations of a one-night count and the broader context of ongoing data. Ultimately, these numbers represent real people—our neighbors. And even one person without a home is one too many.

2025 has proven to be a year of anomalies, but our commitment remains constant: to understand, respond to, and end homelessness in Northeast Florida.

METHODOLOGY

Approach

On January 30th and 31st, Changing Homelessness staff, community stakeholders, and volunteers conducted surveys across Clay, Duval, and Nassau counties, focusing on known locations where individuals experiencing homelessness are likely to be found. The effort spanned two consecutive days to increase geographic coverage and ensure a more comprehensive count.

In preparation for the unusually cold weather the week prior, local partners opened Compassion Shelters throughout the community. Despite the warmer temperatures during the actual count week, these shelters remained open to ensure that anyone seeking refuge could access a safe space.

Surveyors collected data using the Counting Us mobile app, which allowed for real-time data capture, monitoring, and automatic deduplication. The Changing Homelessness systems team integrated this data with information from the Homeless Management Information System (HMIS) to produce the most accurate and complete snapshot of homelessness across the region.

Participants

Approximately 60 individuals—including volunteers, case managers, outreach workers, and agency staff—participated in the 2025 count. Many represented local homeless service providers and brought critical experience and insight into the effort. As in previous years, trained zone commanders coordinated teams and oversaw coverage across designated areas. Notably, this year, we had generous support and participation from our friends at the beaches and the University of North Florida.

Data Collection

The Counting Us app facilitated efficient and accurate data collection, enabling teams to monitor progress in real time and confirm that target areas were thoroughly surveyed. To ensure completeness, HMIS data was used to supplement shelter counts and fill in any gaps from the field. A specialized, anonymous survey tool was also employed to gather aggregate-level data from Domestic Violence service providers, maintaining the safety and confidentiality of survivors.

This report reflects the collective input of more than 50 regional social service agencies providing emergency shelter, transitional housing, and support services. It also draws upon the results of a multi-day, community-driven canvassing effort to capture the scope of homelessness across Northeast Florida.

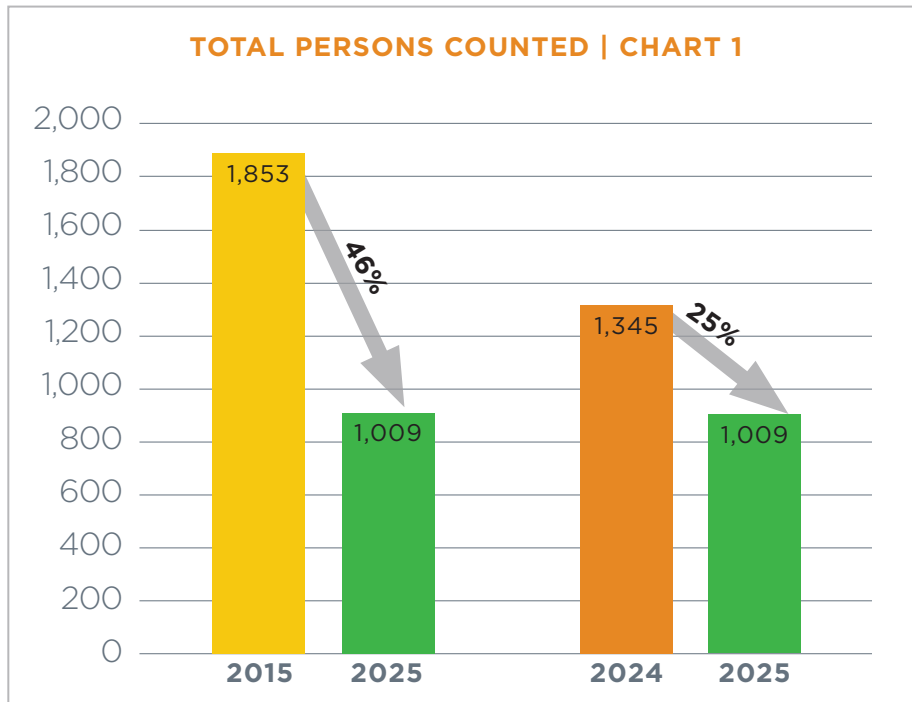
While the Point-In-Time Count offers only a brief snapshot, it is a vital tool for understanding the needs of our neighbors experiencing homelessness—and for shaping the collective response to end it.

Sheltered and Unsheltered: Total Neighbors Counted

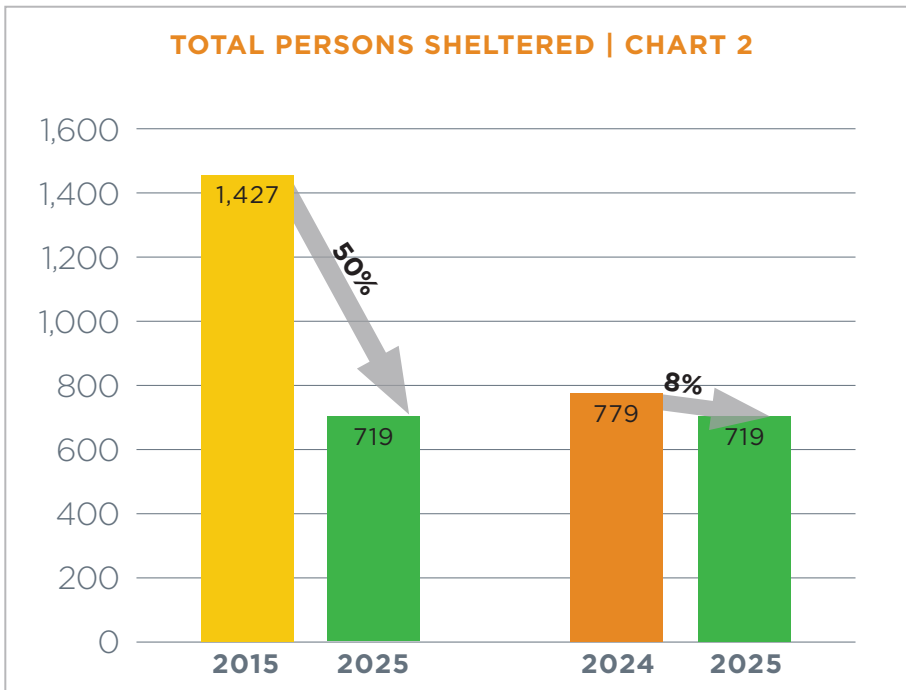
Over the past five years, we have made necessary count methodology changes to adjust for the COVID pandemic. These modifications were necessary and impactful. To view the previous count reports, please visit our [website](#).

The 2025 count report will compare the 10-year trend line, 2015 to 2025, and the year-over-year trend of 2024 to 2025.

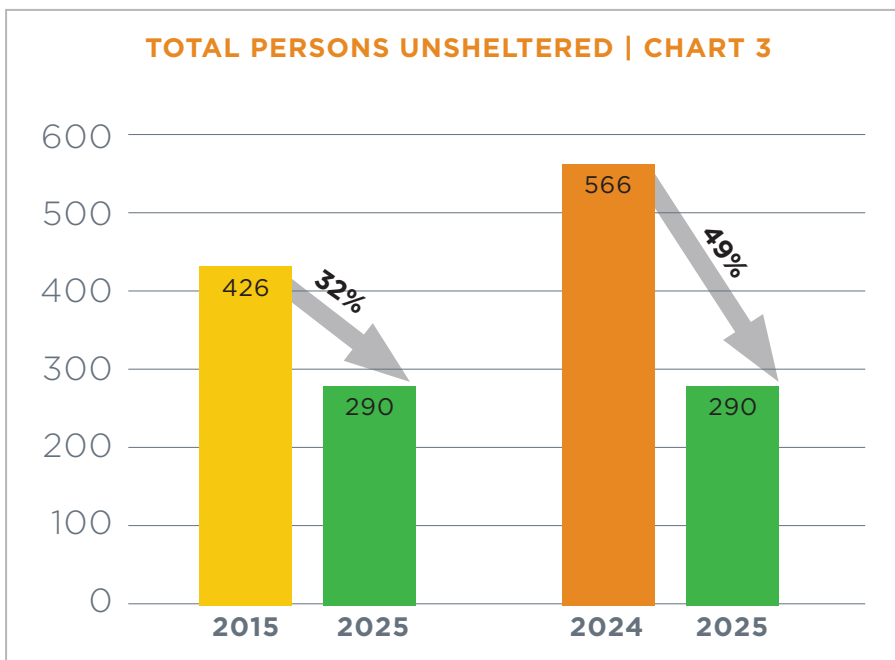
In 2025, the total number of neighbors experiencing homelessness in Northeast Florida **decreased by 46% from 2015 to 2025** and **decreased by 25% from 2024 to 2025**.



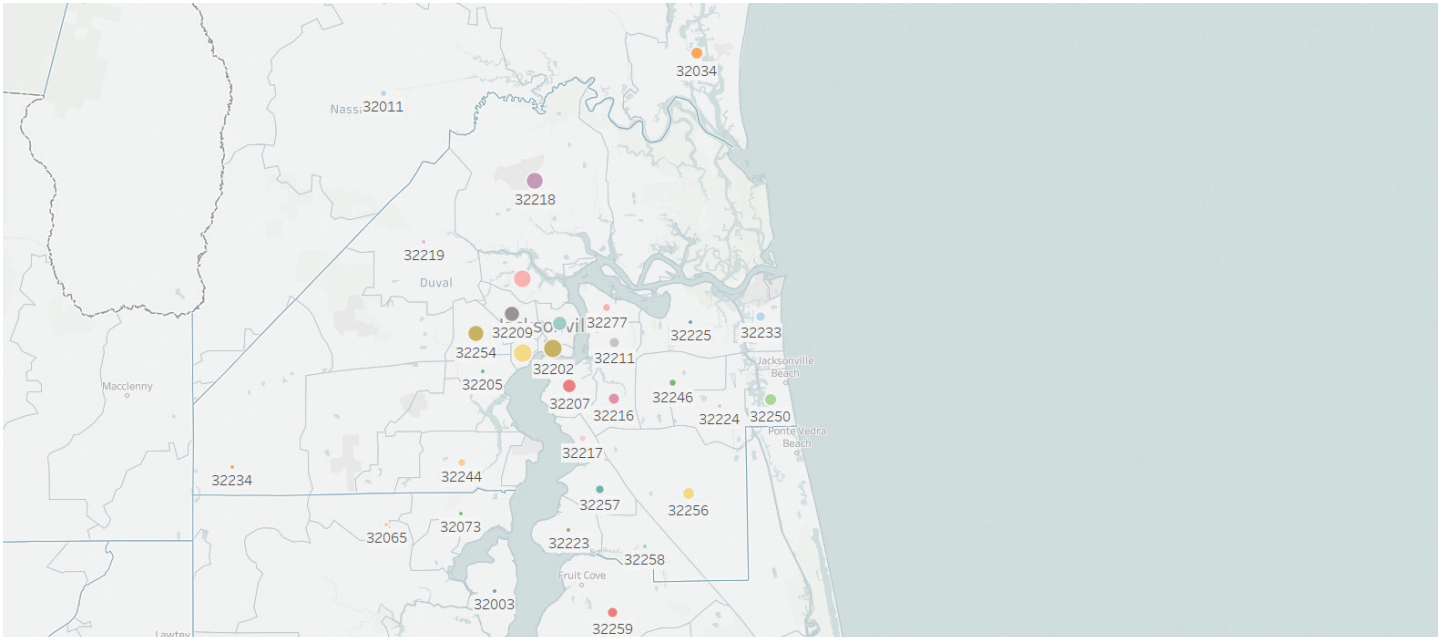
The total number of neighbors residing in a shelter **decreased by 50% from 2015 to 2025** and **decreased by 8% from 2024 to 2025**.



The total number of neighbors living unsheltered **decreased by 32% from 2015 to 2025** and **decreased by 49% from 2024 to 2025**.



SHELTERED AND UNSHELTERED

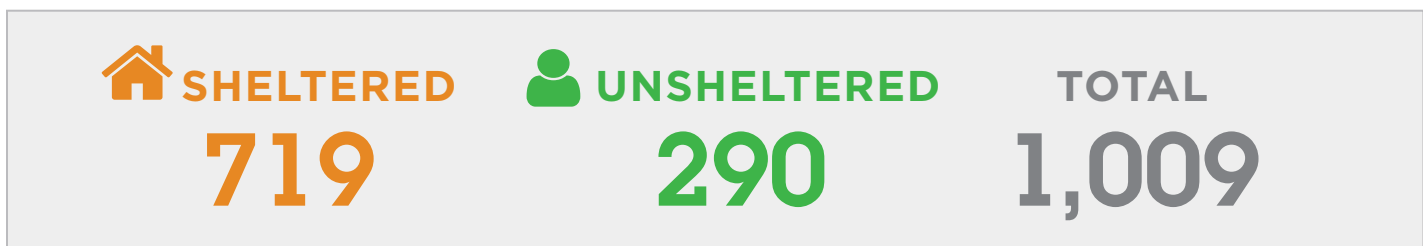


What does it mean to be sheltered? If someone is sheltered, they are residing in an emergency shelter or transitional housing temporarily.

If someone is unsheltered, they are residing in a place not meant for human habitation, such as parks, sidewalks, cars, or abandoned buildings.

Figure 1 shows more than 75% of the people experiencing homelessness during the count had some type of shelter as compared to those who were unsheltered.

FIGURE 1: 2025 TOTALS



Working in teams across Clay, Duval and Nassau counties, 60 staff and volunteers collected survey data from people experiencing unsheltered homelessness for the 2025 count.

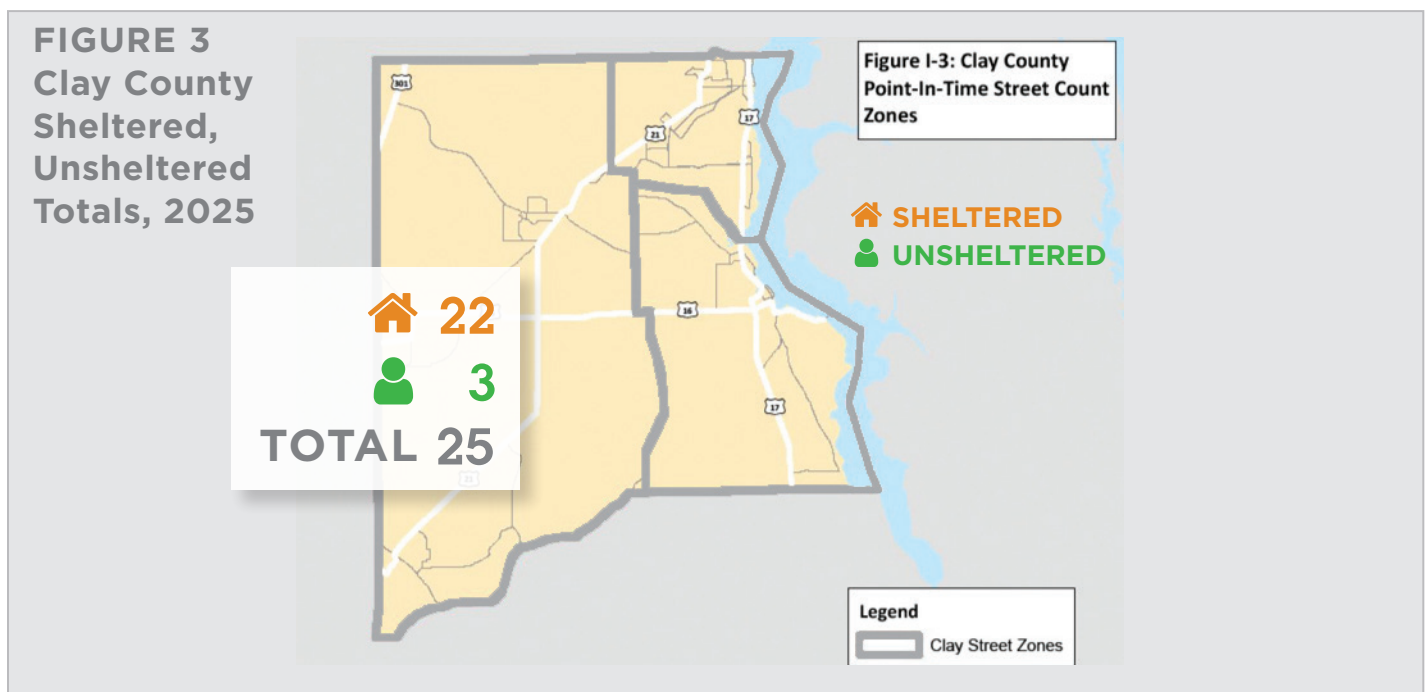
While the count identified 1,009 neighbors on a given day, **the current Northeast Florida By-Name-List has 2,475 individuals and 1,507 Households.** These are neighbors we know by name.

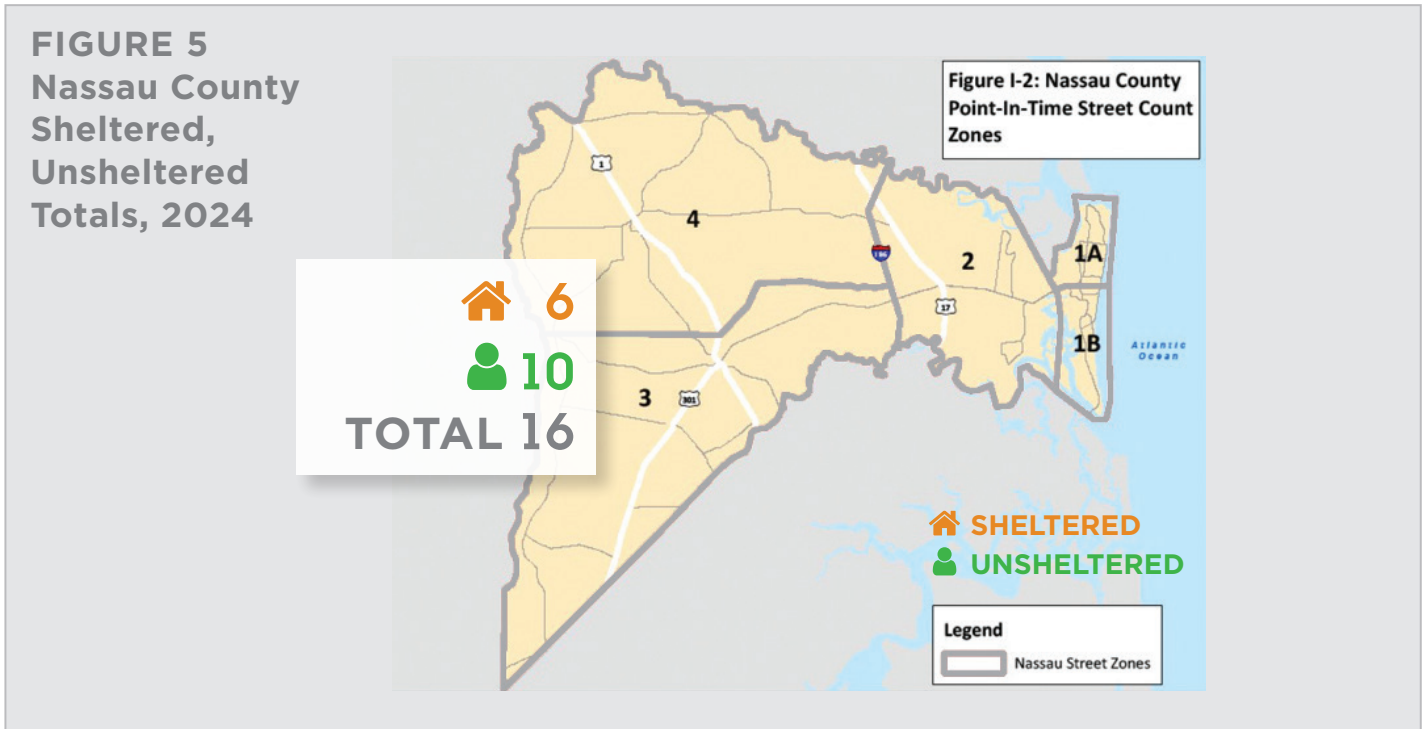
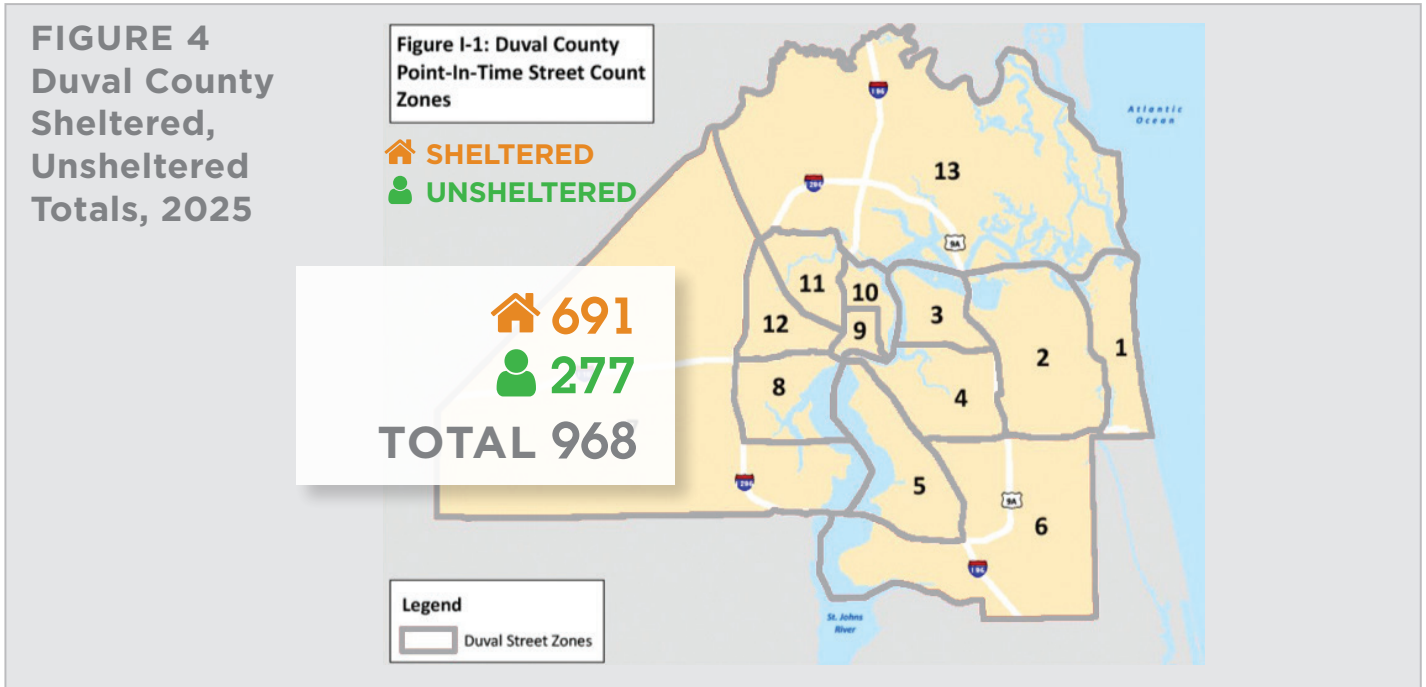
Figure 2 compares the sheltered and unsheltered totals for 2024 and 2025 documenting the decreases for both categories, with a total decrease of 336 people experiencing homelessness.

FIGURE 2: 2024 AND 2025 COMPARISON

PERSONS	2024	2025	DIFFERENCE
Sheltered	779	719	-60
Unsheltered	566	290	-276
TOTALS	1,345	1,009	-336

Figures 3, 4 and 5, show the number of people that were sheltered and unsheltered as documented in each county within the Northeast Florida Continuum of Care.





SUBPOPULATIONS

Changing Homelessness reports on people who are experiencing homelessness and the various subpopulations:

- Chronic Homelessness ~ our most vulnerable neighbor with a documented disability that has been continuously unhoused for one year or more, or 4+ times within 3-years, totaling 12 months
- Veterans ~ our neighbor with a verified Veterans Administration status
- Families with children ~ our adult neighbor with one or more children
- Over 55+ ~ our neighbor that is 55-years and older
- Youth/Young Adults ~ unaccompanied neighbors 18-24 years old

EXPERIENCING CHRONIC HOMELESSNESS

During the 2025 PIT count, we identified **140 people** who met the definition of chronic homelessness.

Chronic	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
	327	325	319	327	301	185	*	**88	62	121	140

From 2024 to 2025, the number of people experiencing chronic homelessness increased by 16%. The impact of chronic homelessness is far-reaching and wide-ranging. It can lead to prolonged physical and mental health conditions, including a heightened likelihood of dying on the streets.

FAMILIES EXPERIENCING HOMELESSNESS

During the 2025 PIT count, we identified **67 family households and a total of 188 people**.

Families	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Households	170	164	135	126	90	185	77	91	90	73	67
People	513	493	425	384	289	370	247	292	276	239	188

From 2024 to 2025, the number of Families experiencing homelessness decreased by 8%. In Northeast Florida, Families represent 19% of the total number of persons unhoused, and 8% as the total number of households, a 2% increase since 2024. When discussing the reasons for homelessness with our families, they have shared with us that they are struggling to make ends meet in an ever-changing economy. Topping the list are housing costs, medical care and childcare expenses. For our precariously housed and unhoused neighbors, the rising cost of living makes it even harder to cope with unexpected expenses—especially without strong support systems in place.



VETERANS EXPERIENCING HOMELESSNESS

During the 2025 PIT Count, we identified **70 Veterans**.

Veterans	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
	184	130	125	121	118	181	160	70	102	135	70

From 2024 to 2025, the number of Veterans experiencing homelessness decreased by 48%. However, the By-Name-List (BNL) maintained by the Veterans Program team has increased by 62% over the past year. The Veterans BNL is a real-time record of every Veteran that has connected with the Northeast Florida team. *It is important to note ~ our community has a robust Supportive Services for Veterans (SSVF) program, dedicated funding and committed partners, which continues to have a positive impact and reflects a best-practice, system of care model.*

YOUTH/YOUNG ADULTS EXPERIENCING HOMELESSNESS

During the 2025 PIT count, we identified **90 youth/young adults**.

Youth/ Young Adults	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
	101	109	106	132	109	118	42	64	116	134	90

Young adults, 18 to 24 years old experiencing homelessness comprised 9% of the total count and decreased by 33% from 2024 to 2025. Young adults experiencing homelessness often lack a support system. As a result, they may be more vulnerable to exploitation, abuse, and addiction.



OLDER ADULTS EXPERIENCING HOMELESSNESS, 55-YEARS-OLD+

During the 2025 PIT count, we identified **243 older adults**.

Older Adults, 55-years-old+	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
									286	336	243

**2021, the first year utilizing a new count methodology and application resulted in invalid data.*

***2022, our community conducted a "sheltered only" count.*

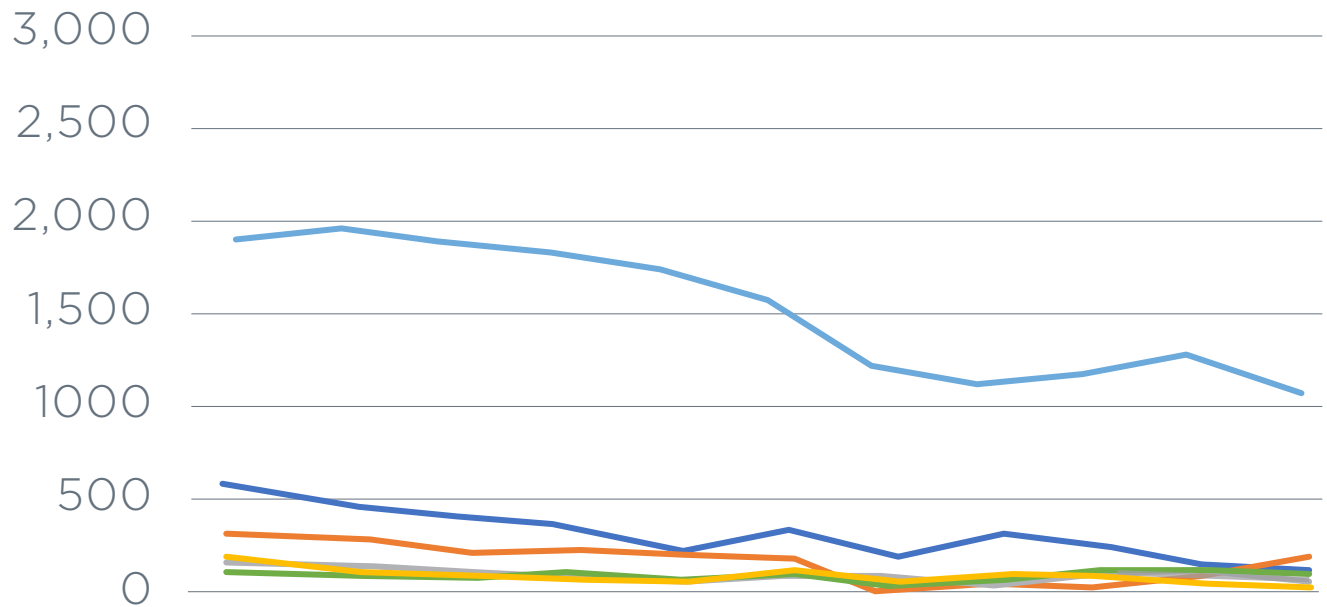
****2021 to 2023, our community utilized various count methodologies, which included no volunteers for several years likely impacting the totals.*

While older adults are a growing population experiencing homelessness in Northeast Florida with 24% of the total count and a 28% decrease from 2024 to 2025. This group of individuals are at an increased risk for a range of health and social outcomes, including poor physical and mental health, exposure to violence and exploitation, and lack of adequate social support.



APPENDIX A: Ten Year Trends

YEAR-OVER-YEAR POINT-IN-TIME TOTALS



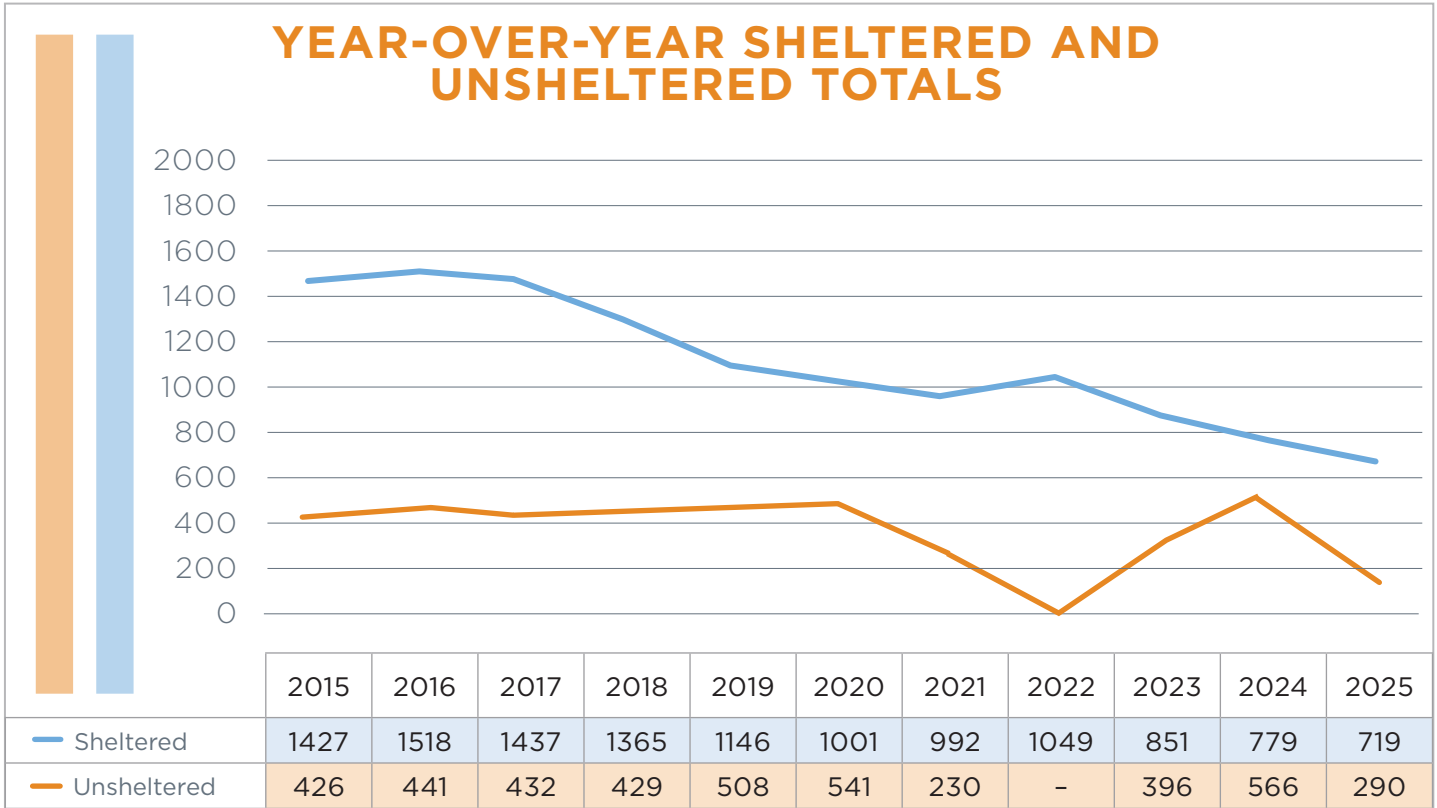
	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Total	1,853	1,959	1,869	1,794	1,654	1,542	1,222	1,049	1,247	1,345	1,009
Chronic	327	325	319	327	301	185	-	88	62	121	140
Veterans	184	130	125	121	118	181	160	70	102	135	70
Families (Households)	170	164	135	126	90	185	77	91	90	73	67
Families (People)	513	493	425	384	289	370	247	292	276	239	188
Youth	101	109	106	132	109	118	42	64	116	134	90
Older Adults, 55+									286	336	243

2021 - COVID count, no volunteers and revised count methodology

2022 - "Sheltered only" count

2023 - First count reporting older adults 55+

APPENDIX A: Ten Year Trends (Continued)



2021 - COVID count, no volunteers and revised count methodology

2022 - "Sheltered only" count



APPENDIX B: Governance and Membership

Northeast Florida Continuum of Care Governance Board

CHANGING HOMELESSNESS APPRECIATES THE GUIDANCE OF THE NORTHEAST FLORIDA CONTINUUM OF CARE GOVERNANCE BOARD:

- Tabatha Ball, Agape Community Health Center
- Dr. Jametoria Burton, FSCJ
- David Clark, Downtown Ecumenical Services
- Tom Daly, Ability Housing
- Emma Stewart, Florida Blue
- Nancy Eisele, LSF Health Systems
- Damon Green, Impact Church
- Sara Mitchell, United Community Outreach Ministry
- Tyler Morris, Center for Independent Living
- Ashley Pratt, Mayo Clinic
- Bill Rodgers, Veterans Administration
- Joe Wolf, Consultant
- Dr. Pedro Irvin Cohen, LISC

Changing Homelessness Board of Directors

CHANGING HOMELESSNESS ACKNOWLEDGES THE LEADERSHIP AND SUPPORT OF OUR BOARD OF DIRECTORS:

- Bradley Russell, The Russell Firm
- Charles Garrison, Century Communities, Inc.
- Chris Grippa, Telescope Health
- Dr. Tammy Hodo, All Things Diverse
- Dr. Heather Brown, RN, BSN
- Kia Mitchell, MD, Families First Medical Group
- Melissa Lockhart, Business Valuation Inc
- Patrick Douglas, Douglas and Douglas Law
- Stephen Jones, VyStar
- Thomas Novelli, One Call
- William Adams, Mayor’s Office



APPENDIX B: Governance and Membership Continued

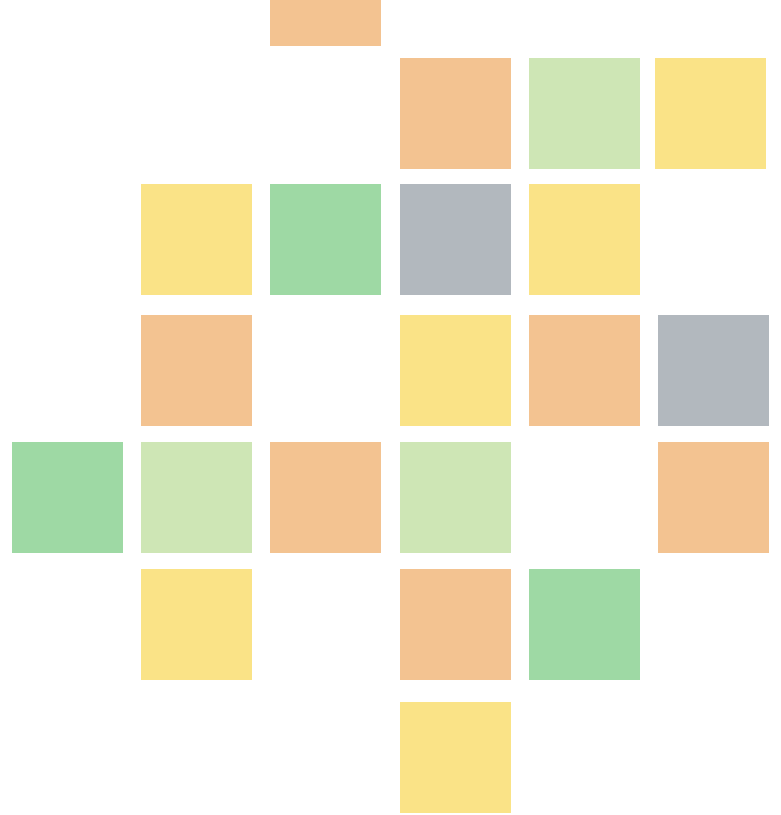
Northeast Florida Continuum of Care Member Agencies

CHANGING HOMELESSNESS IS GRATEFUL FOR THE HOPE AND COURAGE OF ALL THE ORGANIZATIONS DEDICATED TO REDUCING AND ENDING HOMELESSNESS:

- Ability Housing
- Baptist Health, Jacksonville
- Barnabas House
- BEAM
- Catholic Charities
- City of Jacksonville, Veterans Services
- City Rescue Mission
- Clara White Mission
- Coalition for the Homeless of Nassau
- Crossroads Health and Wellness Clinic
- Daniel Memorial
- Downtown Ecumenical Services Council
- Downtown Vision
- Dreamweek, Inc.
- Duval County Public Schools
- Family Promise of Jacksonville
- Family Support Services
- Five S.T.A.R. Veterans Center Inc.
- Gateway Community Services
- Her Song
- Hubbard House
- Jacksonville Housing Authority
- Jacksonville Sheriff’s Office
- JASMYN, Inc.
- Jewish Family and Community Services
- Liberty Center
- LISC
- LSF Health Systems
- Lutheran Social Services
- Mental Health Resource Center
- Mercy Network
- Micah’s Place
- Mission House
- Presbyterian Social Ministries
- Quality Life Center of Jacksonville
- Quigley House
- Salvation Army
- Sulzbacher Center
- Trinity Rescue Mission
- UF Health - Jacksonville
- United Way of NEFL
- Volunteers of America
- WeCareJax
- Youth Crisis Center



Reoccurring Funders



Continuing Technical Assistance



**COMMUNITY
SOLUTIONS**



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